INTRODUCTION

The North Carolina Division of Medical Assistance (NC DMA) conducts annual HEDIS reporting as a means of comparing selected performance measures across the Division's systems of health care as well as obtaining measures for the Medicaid population as a whole.

HEDIS is a widely recognized set of performances indicators addressing access, utilization, and quality of care, which are priorities for the Division in administering the Medicaid program. The Division utilizes these reports to plan quality initiatives, to compare NC measures with national HEDIS means and benchmarks, to make consistent comparisons of performance between the Medicaid systems of care, and for state and federal reporting.

Currently, NC DMA has one (1) traditional fee-for-service and three (2) managed care programs providing access to medical care for Medicaid recipients. Community Care of North Carolina (CCNC) contains Carolina ACCESS as the basic primary care case management (PCCM) program that has expanded to all 100 counties in North Carolina since 1991. Through the Carolina ACCESS program, NC DMA contracts with primary care physicians to provide preventive and sick care as well as to coordinate specialty care for recipients linked to their practices.

CCNC also includes the ACCESS II program which expands the PCCM managed care concept to incorporate targeted case management and disease management. As a community-based managed care program, participating physicians are members in an administrative network. The CCNC ACCESS II networks collaborate to develop consistent care practices for such diseases as asthma and diabetes. Participating physicians are paid an administrative fee as is the administrative entity. The fees paid to the entity are used to administer care management and quality improvement initiatives.

Health Care Connections is a risk-based, capitated program serving recipients in Mecklenburg County, North Carolina. Currently, Wellpath Select, Inc. under the name of SouthCare is the one (1) participating Managed Care Organization (MCO) contracting in with NC DMA.

Approximately 70% of the NC Medicaid population is enrolled in one of the Managed Care programs. The remaining 30% are enrolled in traditional feefor-service Medicaid. Managed care enrollment is dependent upon the

recipients' eligibility classifications and/or special circumstances that would warrant an exemption from managed care.

METHODOLOGY

The HEDIS results included in this report were obtained using the "2005 HEDIS, Volume 2 Technical Specifications". Eligible populations were drawn from eligibility and claims data from the NC DMA's MMIS and DRIVE data warehouses. HEDIS specifications for continuous enrollment are the time in months that the recipient is enrolled in Medicaid before a particular date or event. Since NC Medicaid uses a monthly enrollment period, months are used to determine continuous enrollment. The anchor date is a date in time that the recipient is required to be enrolled in Medicaid. For a recipient to be eligible for inclusion in the HEDIS measure, Medicaid continuous enrollment criteria (11 out of 12 months of the year), anchor date criteria, as well as any other specific parameters such as age, gender, medical diagnosis, or previous procedure/condition must be met.

Data was abstracted from eligibility, claims and encounter data. The MCO submits only paid encounters; therefore only paid claims for the remaining systems of care were used to allow for comparisons. Generally, data was retrieved using a 6-month lag time to allow claims to process. This lag time period may be adequate for office-based visits, however may result in undercounting of inpatient visits. Other data limitations that may impact the reported results are as follows:

- The NC DMA DRIVE data warehouse contains a rolling 60 months of data. As a result, some exclusions occurring prior to this period may not have been identified.
- This report contains results reported from administrative data only. A lack of staff and financial resources precludes the Division from collecting data through the hybrid methodology, which is comprised of a combination of

- administrative data (claims and encounters) and data abstracted from client medical records. Therefore, the HEDIS data may reflect lower than actual rates of service delivery in some measures.
- Encounter data is processed through a complex series of audits and edits that includes shadow pricing of the claims. Encounters that fail the audits and edits deny and are returned to the MCO for correction and not loaded into the DRIVE warehouse until the claims are corrected. Therefore, MCO results may be underreported.
- Encounter data was difficult to retrieve due to the decreasing MCO population which is currently less than 10,000. For many of the tables included in this document, the rate denominators may appear low due to a small number of HMO enrollees that met the specified criteria.
- With regard to Diabetic Retinal Exams, the technical specification changed to "require all criteria to be met to count eye exams performed in the year prior to the measurement year". One of the criteria, "the member's most recent HbA1c level (performed during the measurement year) equals <8.0%". Since DRIVE does not contain test results data, a decision was made to exclude eye exams performed in the year prior to the measurement year in the numerator. This altered the data run for this year resulting in lower percentages in comparison to previous years.
- The data for Prenatal Care was abstracted 2 months earlier this year than in previous years. The decrease in rates may be a result of a decreased time period for claims submission.
- Medicaid requires one periodic Well Child Check for children 6 years and above every 3 years but will reimburse for an interperiodic screening each year. This has caused some confusion with providers of what is covered by the NC Medicaid program. This may result in lower well child visit and immunization rates for this population.

The reader should note that data in this report is based on HEDIS measurement year 2004 for reporting year 2005. The changes in the technical specifications for measurement year 2004 are listed at the end of this report.

<u>CHILDREN WITH SPECIAL HEALTH CARE NEEDS</u> (<u>CSHCN</u>)

In recent years, the Division has placed focus on tracking and quality measures relating to access to services and quality of care for CSHCN. NC uses the federal Centers for Medicare and Medicaid (CMS) definition of CSHCN based on eligibility categories as well as through self-identification based on a parent/guardian's responses to 5 questions relating to the child's medical needs, use of specialists, and use of special equipment.

Subsets of HEDIS measures for CSHCN are included in this report. These measures, as well as focused care studies, are used to assess quality of care and for reporting to state and federal agencies.

NC DMA MEASURES FOR REPORTING YEAR 2005

- Childhood Immunizations, Rates 1 and 2*
- Adolescent Immunizations, Rates 1 and 2*
- Breast Cancer Screening
- Cervical Cancer Screening
- Diabetic HbA1c Testing
- Diabetic Retinal Exams
- Diabetic LDL-C Screening
- Appropriate Medications for People with Asthma, Ages 5-9 years, 10-17 years, and 18-56 years*
- Adults Access to Preventive/Ambulatory Services, Ages 20-44 years, 45-64 years, and 65 and older years.
- Children's Access to Primary Care Practitioners, Ages 12-24 months, 25 months -6 years, and 7-11 years*
- Well-Child Visits in the First 15 Months of Life, 0-6+ visits*
- Well-Child Visits in the 3rd-6th years of Life*
- Adolescent Well Care Visits, Ages 12-19*

- Prenatal Care*
- Inpatient Utilization-General Hospital Acute Care, Total inpatient acute care, medical, surgery, and maternity*
- Ambulatory Care, Outpatient visits, emergency room visits, ambulatory surgery visits and observation room visits*

Reporting Year 2005 Results

The Division results are above the national HEDIS means in appropriate medications for people with asthma for ages 5-17 years, adult's access to preventive/ambulatory services for ages 20-64 years, and children's access to primary care practitioners for ages 12 months to 11 years of age. The Division was at the standard for Well Child visits in the 3rd through 6th years of life. In inpatient utilization, the results were above the national HEDIS mean in all areas and in utilization indicators for ambulatory care outpatient visits. Generally, rates were higher in the PCCM programs than in the HMO and Fee for Service programs. As mentioned earlier, the HMO data relies on encounter data and rates may be underreported due to the complexity of the encounter data submissions.

Areas for improvement include breast and cervical cancer screenings, diabetic care, childhood and adolescent immunizations, appropriate medications for people with asthma for ages 18-56 years, adult access to preventive/ ambulatory services for ages 65 years and older, adolescent well child visits and prenatal care. Emergency room visits have been a challenge within the Medicaid population for various reasons. Immunization rates may improve as an immunization registry is currently being implemented with health departments and then will proceed with physicians in private practices.

The Division will use the HEDIS for state and federal reporting purposes, comparisons between systems of care and future quality improvement initiatives.

^{*}Indicates subset data for CSHCN

Indicator		CA I	CA II %	Aggregate HMO	Fee for Service	Total DMA	HEDIS Mean
		7.0	, 0	%	%	%	%
Childhood Immunization Rate 1	CY 2004	64.33	58.27	35.71	54.99	57.90	61.2
	CY 2003	65.51	61.92	45.61	55.21	60.19	57.2
Childhood Immunization Rate 2	CY 2004	61.59	56.63	33.77	52.85	55.88	57.8
	CY 2003	59.84	58.54	42.46	50.88	55.81	52.7
Adolescent Immunization Combination 1	CY 2004	25.14	21.31	8.91	19.57	21.34	51.9
	CY 2003	26.34	22.59	8.33	19.42	22.57	42.4
Adolescent Immunization	CY 2004	2.00	1.86	0.99	1.48	1.74	33.9
Combination 2	CY 2003	1.34	1.29	1.28	1.21	1.28	24.4
Breast Cancer Screening	CY 2004	51.70	53.27	52.27	42.42	44.66	55.5
	CY 2003	51.19	53.24	39.58	42.73	45.10	55.6
	CY 2004	60.07	59.94	62.06	44.26	51.71	63.5
Cervical Cancer Screening	CY 2003	61.19	60.07	58.74	46.21	52.31	61.8
	CY 2004	51.75	58.20	66.67	27.49	37.24	73.9
Diabetic HbA1c Testing	CY 2003	52.35	58.06	56.16	29.60	36.96	72.0
Diabetic Retinal Exams	CY 2004	42.42	42.38	19.75	41.18	41.57	44.1
	CY 2003	35.63	33.53	19.18	33.49	33.91	46.0

Indicator		CA I	CA II %	Aggregate HMO %	Fee for Service %	Total DMA %	HEDIS Mean %
	CY 2004	56.92	60.80	67.90	28.30	39.01	74.8
LDL-C Screening	CY 2003	54.55	56.30	75.34	27.27	35.62	70.0
	CY	78.85	80.60	50.00	78.27	79.14	61.3
Appropriate Meds for	2004	70.00	00.00			77.14	
People with Asthma Age 5-9 years	CY 2003	68.97	78.49	50.0	71.06	72.92	58.0
	CY	76.87	80.21	55.56	74.59	76.97	61.4
Appropriate Meds for	2004			33.30		70.57	01.4
People with Asthma Age 10-17 years	CY 2003	68.92	74.0	50.0	66.29	69.31	60.1
Appropriate Meds for	CY 2004	59.90	61.22	11.11	61.63	61.15	65.4
People with Asthma Age 18-56 years	CY 2003	53.70	59.97	54.55	53.27	54.12	63.9
Adult's Access to Preventive/Ambulatory	CY 2004	83.00	77.72	65.91	79.53	79.50	74.9
Services Ages 20-44 Years	CY 2003	81.12	74.22	69.69	78.77	78.71	75.3
A Jul42a A 222a 42	CV	90.56	95.07	(7.92	70.05	01 /1	01 Ω
Adult's Access to Preventive/Ambulatory	CY 2004	89.56	85.97	67.83	78.05	81.41	81.0
Services Ages 45-64 Years	CY 2003	88.25	82.61	69.90	77.65	80.42	81.6
Adult's Access to Preventive/Ambulatory	CY 2004	90.68	87.67	100	75.22	76.47	77.4
Services Ages 65 and older	CY 2003	87.40	82.58	100	74.49	75.36	77.1
Children's Access to Primary Care Practitioners Age 12-24 months	CY 2004	98.23	96.48	85.46	95.19	96.20	92.0
Age 12-24 months	CY 2003	97.59	95.93	94.67	94.99	95.85	90.9
				_			

Indicator		CA I	CA II %	Aggregate HMO	Fee for Service	Total DMA	HEDIS Mean
				%	%	%	%
Children's Access to Primary Care Practitioners Age 25 months-6 years	CY 2004	90.23	87.49	64.85	84.43	86.80	81.5
ingo zo montas o years	CY 2003	88.54	87.44	73.30	85.04	86.60	79.9
Children's Access to Primary Care Practitioners	CY 2004	85.38	84.79	65.80	82.98	83.91	81.7
Age 7-11 years	CY 2003	82.78	86.28	68.61	80.23	82.45	80.2
Well Child Visits in the First 15 Months of Life	CY 2004	0.84	2.08	8.96	3.59	2.69	6.4
No visits	CY 2003	1.61	3.64	4.10	4.47	3.55	6.9
337-11 CL913 379 14 1 41	OT7	1 44	1.05	10.07	2.00	2.50	4.0
Well Child Visits in the First 15 Months of Life One	CY 2004	1.44	1.97	10.85	3.68	2.79	4.0
Visit	CY 2003	2.19	1.44	10.26	4.12	2.95	5.0
XX II CI 11 X7 14 1 4	OT.	2.45	2.20	12.21	5.04	2.52	5.0
Well Child Visits in the First 15 Months of Life Two	CY 2004	2.47	2.20	13.21	5.04	3.72	5.2
Visits	CY 2003	3.51	2.29	14.36	5.48	4.18	6.1
	OT7	1.06	2.02	22.64	0.20		0.1
Well Child Visits in the First 15 Months of Life	CY 2004	4.96	3.92	22.64	8.28	6.35	8.1
Three Visits	CY 2003	5.93	4.36	24.62	9.04	7.08	8.3
	0	0.50	0.12	A.	40.00	40.04	40.0
Well Child Visits in the First 15 Months of Life	CY 2004	9.79	8.13	25.47	12.89	10.84	13.0
Four Visits	CY 2003	11.47	9.60	28.21	14.71	12.60	12.8
W II OLULIA II II II	OT7	10.50	10.02	10.54	20.10	10.74	10.0
Well Child Visits in the First 15 Months of Life Five	CY 2004	19.70	18.93	12.74	20.19	19.64	18.8
Visits	CY 2003	21.84	22.49	13.85	21.68	21.90	18.6

Indicator		CA I	CA II %	Aggregate HMO	FFS %	Total DMA %	HEDIS Mean
			70	%	70	DIVIA /0	%
Well Child Visits in the First 15 Months of Life	CY 2004	60.80	62.76	6.13	46.32	53.97	44.5
Six + Visits	CY 2003	53.45	56.17	4.62	40.50	47.74	42.3
Well Child Visits in the 3 rd - 6 th Years of Life	CY 2004	62.26	61.73	37.28	56.48	59.99	59.9
	CY 2003	59.14	61.20	44.92	55.53	58.27	58.1
Adolescent Well Care Visits Age 12-19 Years	CY 2004	30.15	31.87	19.11	30.19	30.86	37.9
	CY 2003	26.18	30.03	24.01	26.19	27.29	36.7
Prenatal Care	CY 2004	33.87	46.08	11.76	39.82	39.90	75.9
	CY 2003	37.67	47.15	14.29	40.34	40.59	70.4

<u>Utilization Indicators- Inpatient</u>

Indicator Reported in Discharges/ 1000 Member Months		Age <1	Age 1-9 Years	Age 10-19 Years	Age 20-44 Years	Age 45-64 Years	Age 65-74 Years	Age 75-84 Years	<u>Age</u> <u>85+</u>	<u>Total</u>	<u>HEDIS</u> <u>Mean</u>
	CTI	10.0		- 4	20.1			0.0	10.0	10.0	0.0
Inpatient Utilization-	CY 2004	10.9	2.4	6.4	28.1	24.7	7.6	8.9	10.8	12.2	8.2
General Hospital/Acute Care Total	CY 2003	13.0	2.9	6.6	27.8	26.0	10.3	11.7	15.0	13.0	8.7
Inpatient Utilization- General	CY 2004	N/A	N/A	4.3	17.1	.01	N/A	N/A	N/A	8.3	4.8
Hospital/Acute Care Maternity	CY 2003	N/A	N/A	4.3	16.6	.01	N/A	N/A	N/A	8.2	3.1
Inpatient Utilization- General	CY 2004	1.4	0.3	0.7	3.2	5.9	1.0	1.0	1.0	1.7	1.2
Hospital/Acute Care Surgery	CY 2003	1.3	0.4	0.7	3.4	5.9	1.4	1.4	1.7	1.8	1.5
Inpatient Utilization- General	CY 2004	9.6	2.1	1.5	7.7	18.8	6.6	8.0	9.8	6.0	3.8
Hospital/Acute Care Medicine	CY 2003	11.7	2.5	1.6	7.8	20.1	8.9	10.3	13.3	6.8	4.1

<u>Utilization Indicators-Ambulatory Care</u>

Indicator Reported as Visits/1000 Member Months		<u>Age</u> <u><1</u>	Age 1-9 Years	Age 10-19 Years	Age 20-44 Years	Age 45-64 Years	<u>Age</u> 65-74 <u>Years</u>	Age 75-84 Years	Age 85+ Years	Total	HEDIS Mean
Outpatient Visits	CY 2004 CY 2003	808.9 830.5	279.3 304.1	212.8	394.9 385.3	561.5 541.0	508.9 472.5	523.9 488.1	531.7 495.3	378.8 381.1	279.5 267.6

Indicator Reported in Discharges/ 1000 Member Months		Age <1	Age 1-9 Years	Age 10-19 Years	Age 20-44 Years	Age 45-64 Years	Age 65-74 Years	Age 75-84 Years	Age 85+	<u>Total</u>	HEDIS Mean
Emergency Department	CY 2004	84.6	44.0	42.9	103.0	73.0	37.3	35.7	37.7	60.1	49.5
Visits	CY 2003	101.0	54.7	47.1	102.2	69.2	34.9	32.9	35.4	64.1	49.4
Ambulatory Surgery	CY 2004	4.2	3.6	2.3	11.4	22.6	19.1	15.3	8.6	8.5	4.9
Procedures/1000 Member Months	CY 2003	4.8	4.1	2.5	11.2	23.6	19.1	15.4	8.9	8.9	5.2
Ambulatory Care	CY 2004	0.7	0.3	1.6	4.9	0.5	0.2	0.3	0.2	1.5	1.4
Observation Room	CY 2003	0.7	0.2	1.6	4.2	0.4	0.2	0.2	0.2	1.4	1.5

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

Indicator		CAI	CA II	Aggregate	Fee for	<u>DMA</u>
				<u>HMO</u>	<u>Service</u>	<u>Total</u>
Childhood Immunization	CY 2004	70.26	65.74	54.55	62.78	65.29
Rate #1	CY 2003	74.74	68.98	66.67	62.52	67.83
C1 11 11 1	CV	(0.24	(4.10	54.55	(0. (0	(2.45
Childhood Immunization	CY 2004	68.34	64.18	54.55	60.69	63.45
Rate # 2	CY 2003	68.30	64.86	55.56	58.75	63.22
Adolescent Immunization	CY 2004	19.88	16.63	7.69	14.42	16.08
Rate #1	CY 2003	20.03	18.95	7.69	14.70	17.31
Adolescent Immunization	CY 2004	1.79	1.80	0	1.35	1.57
Rate #2	CY 2003	1.44	.92	0	1.07	1.13
Well Child Visits in the First 15	CY 2004	0.84	1.38	0	5.05	3.33
Months of Life	CY 2003	1.05	1.93	0	4.92	1.975
0 Visits	2003					
Well Child Visits in the First 15	CY 2004	2.11	1.58	0	4.88	3.48
Months of Life 1 Visit	CY 2003	1.98	1.35	0	4.89	2.055
Well Child Visits in the First 15	CY 2004	2.53	2.52	28.57	5.97	4.45
Months of Life 2 Visits	CY 2003	3.69	2.11	28.57	6.50	10.217
Well Child Visits in the First 15	CY 2004	5.16	4.45	42.86	8.84	7.01
Months of Life 3 Visits	CY 2003	6.85	5.15	28.57	9.84	12.602

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

Indicator		CAI	CA II	Aggregate HMO	Fee for Service	DMA Total
Well Child Visits in the First 15	CY 2004	11.70	8.70	28.57	13.34	11.71
Months of Life 4 Visits	CY 2003	12.78	11.53	0	15.47	9.945
Well Child Visits in the First 15	CY 2004	19.60	18.19	0	20.08	19.41
Months of Life 5 Visits	CY 2003	24.04	22.18	28.57	21.26	24.012
Well Child Visits in the First 15	CY 2004	58.06	63.17	0	41.84	50.61
Months of Life 6+ Visits	CY 2003	49.60	55.76	14.29	37.12	39.192
Well Child Visits in the 3 rd , 4 th , 5 th ,	CY 2004	66.13	65.50	28.00	61.83	64.15
and 6 th Years of Life	CY 2003	62.95	64.12	32.00	59.74	61.80
Adolescent Well Care Visits	CY 2004	29.91	30.70	12.36	36.78	33.31
	CY 2003	25.26	30.26	17.57	31.69	29.91
Children's Access to Primary Care	CY 2004	98.63	97.93	89.47	96.52	97.42
Practitioners 12-24 Months	CY 2003	99.08	98.15	88.9	96.50	97.49
Children's Access to Primary Care	CY 2004	93.31	92.16	63.64	90.14	91.55
Practitioners 25 months-6 years	CY 2003	91.45	92.12	65.71	89.92	90.92
Children's Access to Primary Care	CY 2004	87.83	89.48	75.00	87.26	87.97
Practitioners 7-11 years	CY 2003	86.78	90.48	76.47	85.36	86.88

HEDIS Measures for CSHCN Measurement Year 2004, Reporting Year 2005

<u>Indicator</u>		<u>CAI</u>	CAII	Aggregate HMO	Fee for Service	<u>Total</u>
Children's Access to Primary Care Practitioners 12-19 years	CY 2004	84.10	83.83	68.52	83.69	83.76
	CY 2003	80.55	85.56	70.97	81.76	82.28

<u>Utilization</u>		<u>Age <1</u>	Age 1-9	Age 10-19	<u>Total</u>	
Indicators Ambulatory Core	CY	939.2	<u>Years</u> 393.8	<u>Years</u> 259.5	377.9	
Ambulatory Care- Outpatient	2004	939.2	393.6	259.5	377.9	
Visits/1000 Member Months	CY 2003	957.3	425.3	273.3	403.7	
Ambulatory Care- Emergency Room	CY 2004	109.9	55.0	45.5	55.2	
Visits/1000 Member Months	CY 2003	130.6	67.3	49.2	64.7	
Ambulatory Care- Ambulatory	CY 2004	7.3	6.9	3.1	5.2	
Surgery Visits/1000 Member Months	CY 2003	8.3	7.8	3.4	5.9	

CY 2004	1.2	0.6	0.9	0.8	
CY 2003	1.2	0.7	0.8	0.8	
CY 2004	183.1	28.8	25.4	39.7	
CY 2003	176.9	33.6	28.5	43.2	
	2004 CY 2003 CY 2004 CY	CY 1.2 2003 CY 183.1 CY 176.9	CY 1.2 0.7 2003	2004 1.2 0.7 0.8 CY 1.2 0.7 0.8 2003 28.8 25.4 CY 176.9 33.6 28.5	CY 2004 1.2 0.7 0.8 0.8 CY 2003 183.1 28.8 25.4 39.7 CY 176.9 33.6 28.5 43.2

Inpatient Acute Care-Medical Days/1000 Member Months	CY 2004 CY 2003	92.9 98.3	20.6	14.7	23.8	
<u>Utilization</u> <u>Indicators</u>		<u>Age <1</u>	Age 1-9 Years	Age 10-19 Years	<u>Total</u>	
Inpatient Acute Care-Surgery	CY 2004	90.3	8.2	7.6	14.5	
Days/1000 Member Months	CY 2003	78.6	9.2	7.4	14.1	
Inpatient Acute Care-Maternity	CY 2004			3.1	3.1	
Days/1000 Member Months	CY 2003			2.4	2.4	

DATA TABLES USED FOR PREVIOUS TABLES

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE -								
CHILDHOO	CHILDHOOD IMMUNIZATION RATE #1 - April 2005							
2004 data								
SYSTEM								
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE					
Total	23,331	40,292	57.90					
Access I	4,430	6,886	64.33					
Access II	10,486	17,996	58.27					
Fee for								
Service	8,305	15,102	54.99					
HMO	110	308	35.71					

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 April 2005 2004 data

NUMERATOR DENOMINATOR PERCENTAGE
23,331 40,292 57.90

36,350 58.89

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 BY RACE							
April 2005							
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE				
Total	23,331	40,292	57.90				
American-Indian	366	716	51.12				
White	9,403	15,134	62.13				
Black or African American	9,026	15,449	58.42				
More than one race code indicated	13	22	59.09				
All others	4,523	8,971	50.42				

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 BY ETHNICITY

April 2005

ETHNICITY NUMERATOR DENOMINATOR PERCENTAGE

Total 23,331 40,292 57.90

Hispanic 1,925 3,942 48.83

21,406

Not Hispanic

HEDIS (HEDIS2005 rules) MEDICAID CHILDI	HOOD IMMUNIZATION F	RATE #2 -		
April 2005				
2004 data				
	NUMERATOR	DENOMINATOR	PERCENTAGE	

22,517	40,292	55.88

D IMMUNIZATION RAT	E BY RACE #2	
NUMERATOR	DENOMINATOR	PERCENTAGE
22,517	40,292	55.88
354	716	49.44
9,045	15,134	59.77
8,705	15,449	56.35
13	22	59.09
4,400	8,971	49.05
	NUMERATOR 22,517 354 9,045 8,705 13	22,51740,2923547169,04515,1348,70515,4491322

April 2005			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	22,517	40,292	55.88
Hispanic	1,878	3,942	47.64
Not Hispanic	20,639	36,350	56.78

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #2 BY ETHNICITY

HEDIS (HEI	HEDIS (HEDIS2004 rules) MEDICAID - BY SYSTEM OF CARE -				
CHILDHOO	CHILDHOOD IMMUNIZATION RATE #2 - June 2004				
2003 data					
SYSTEM					
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE		
Total	22,517	40,292	55.88		
Access I	4,241	6,886	61.59		
Access II	10,191	17,996	56.63		
Fee for					
Service	7,981	15,102	52.85		
HMO	104	308	33.77		

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES - CHILDHOOD IMMUNIZATION April 2005 2004 data

 DTP RATE
 IPV RATE
 MMR RATE
 HIB RATE
 HEP RATE
 VZV RATE

 64.5
 84.2
 74.6
 81.8
 74.4
 72.0

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES - CHILDHOOD IMMUNIZATION BY RACE							
April 2005							
RACE	DTPRATE	IPVRATE	MMRRATE	HIBRATE	HEPRATE	VZVRATE	
1 AM-INDIAN	057.3	082.7	067.0	074.3	069.8	064.8	
2 WHITE	069.1	087.4	078.3	084.8	079.2	075.3	
3 BLACK OR AFRICAN AMERICAN 4 MORE THAN ONE RACE CODE	064.7	084.7	076.0	082.4	077.1	073.2	
INDICATED	059.1	090.9	072.7	090.9	077.3	068.2	
5 ALL OTHERS	057.1	078.1	066.5	076.6	061.8	065.1	
HEDIS (HEDIS2005 rules) MEDICAID - INDI	VIDUAL MEAS	URES - CHIL	.DHOOD IMMI	UNIZATION E	BY ETHNICIT	Υ	
April 2005							
ETHNICITY	DTPRATE	IPVRATE	MMRRATE	HIBRATE	HEPRATE	VZVRATE	
HISPANIC	055.2	078.0	064.5	075.2	060.4	063.3	
NOT HISPANIC	065.5	084.9	075.7	082.6	075.9	073.0	

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE							
ADOLESCENT IMMUNIZATION RATE #1 - April 2005 run							
2004 data							
SYSTEM							
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE				
Total	5,160	24,184	21.34				
Access I	1,209	4,810	25.14				
Access II	2,219	10,415	21.31				
Fee for							
Service	1,714	8,757	19.57				
HMO	18	202	8.91				

HEDIS (HE	DIS2005 rules) MI	EDICAID ADOLESC	ENT IM	MUNIZATIO	ON RATE	#1
April 2005 r	un					
2004 data						
		NUMER	ATOR	DENOMIN	IATOR	PERCENTAGE
			5,160		24,184	21.34
		EDICAID ADOLESC	ENT IM	MUNIZATIO	ON RATE	#1 BY RACE
April 2005 r	un					
RACE		NUMER		DENOMIN		PERCENTAGE
Total			5,160		24,184	21.34
American-Ir	ndian		98		457	21.44
White			2,061		8,844	23.30
	rican American		2,461		11,943	20.61
	one race code indi	cated	1		7	14.29
All others			539		2,933	18.38
HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1 BY						
		EDICAID ADOLESC	EIN I IIVI	MONIZATIC	JNKAIL	:#IDI
+ I HNIIC I I Y						
ETHNICITY						
April 2005 r	un	NUMER	ATOR	DENOMIN	JATOR	PERCENTAGE
April 2005 r ETHNICITY	un	NUMER	_	DENOMIN		PERCENTAGE 21.34
April 2005 r ETHNICITY Total	un	NUMER	ATOR 5,160 100	DENOMIN	24,184	21.34
April 2005 r ETHNICITY Total Hispanic	run ⁄	NUMER	5,160 100	DENOMIN	24,184 499	
April 2005 r ETHNICITY Total	run ⁄	NUMER	5,160	DENOMIN	24,184	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani	run ⁄		5,160 100 5,060	-	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani	run / ic DIS2005 rules) MI	NUMER EDICAID - BY SYST ON RATE #2 - April	5,160 100 5,060 EM OF	CARE	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani	run / ic DIS2005 rules) MI	EDICAID - BY SYST	5,160 100 5,060 EM OF	CARE	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE	run / ic DIS2005 rules) MI	EDICAID - BY SYST	5,160 100 5,060 EM OF	CARE	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data	run / ic DIS2005 rules) MI	EDICAID - BY SYST	5,160 100 5,060 EM OF 2005 ru	CARE	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data SYSTEM	run / ic DIS2005 rules) MI ENT IMMUNIZATIO	EDICAID - BY SYST ON RATE #2 - April	5,160 100 5,060 EM OF 2005 ru	CARE n	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data SYSTEM OF CARE Total Access I	ic DIS2005 rules) MI ENT IMMUNIZATION NUMERATOR 422 96	EDICAID - BY SYST ON RATE #2 - April DENOMINATOR 24,184 4,810	5,160 100 5,060 EM OF 2005 ru	CARE n EENTAGE 1.74 2.00	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data SYSTEM OF CARE Total Access I Access II	run / ic DIS2005 rules) MI ENT IMMUNIZATION NUMERATOR 422	EDICAID - BY SYST ON RATE #2 - April DENOMINATOR 24,184	5,160 100 5,060 EM OF 2005 ru	CARE n EENTAGE 1.74	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data SYSTEM OF CARE Total Access I Access II Fee for	DIS2005 rules) MIENT IMMUNIZATION NUMERATOR 422 96 194	EDICAID - BY SYST ON RATE #2 - April DENOMINATOR 24,184 4,810 10,415	5,160 100 5,060 EM OF 2005 ru	CARE n EENTAGE 1.74 2.00 1.86	24,184 499	21.34 20.04
April 2005 r ETHNICITY Total Hispanic Not Hispani HEDIS (HE ADOLESCE 2004 data SYSTEM OF CARE Total Access I Access II	ic DIS2005 rules) MI ENT IMMUNIZATION NUMERATOR 422 96	EDICAID - BY SYST ON RATE #2 - April DENOMINATOR 24,184 4,810	5,160 100 5,060 EM OF 2005 ru	CARE n EENTAGE 1.74 2.00	24,184 499	21.34 20.04

HEDIS (HEDIS2005 rules) MEDICAID	ADOLESCENT IM	MUNIZAT	ION RATE	#2
April 2005 run				
2004 data				
	NUMERATOR	DENOM	INATOR	PERCENTAGE
	422		24,184	1.74
HEDIS (HEDIS2005 rules) MEDICAID	ADOLESCENTIM	MUNIZAT	ION RATE	#2 BY RACE
April 2005 run				
RACE	NUMERATOR	DENOM	INATOR	PERCENTAGE
Total	422		24,184	1.74
American-Indian	5		457	1.09
White	145		8,844	1.64
Black or African American	192		11,943	1.61
More than one race code indicated	0		7	0.00
All others	80		2,933	2.73
HEDIS (HEDIS2005 rules) MEDICAID	ADOLESCENT IM	MIINIIZAT	ION DATE	#2 BV
ETHNICITY	ADOLESCENT IIVI	WONZAI	ION KATE	#2 01
April 2005 run				
ETHNICITY	NUMERATOR	DENOM	INATOR	PERCENTAGE
Total	422	DENTON	24,184	1.74
Hispanic	13		499	2.61
Not Hispanic	409		23,685	1.73
Trot i nopalino	.00		20,000	0
HEDIS (HEDIS2005 rules) MEDICAID	- INDIVIDUAL ME	ASURES		
ADOLESCENT IMMUNIZATION - April				
2004 data				
	MI	MR		
	R/	ATE H	EP RATE	VZV RATE
		46.8	38.8	5.1
LIEDIO (LIEDIOCCOE L.) MEDIONID	INIDIN (IDLIA)			
HEDIS (HEDIS2005 rules) MEDICAID - MEASURES	- INDIVIDUAL			
	\CC	n		
ADOLESCENT IMMUNIZATION BY RA				\/ 7 \/ DATE
RACE 1 AM-INDIAN	MMR RA		EP RATE	VZV RATE
2 WHITE		042.2	044.9	
		045.5	044.4	
3 BLACK OR AFRICAN AMERICAN 4 MORE THAN ONE RACE CODE		048.8	035.7	7 004.7
INDICATED		028.6	028.6	014.3
5 ALL OTHERS		043.4	034.0	
SALE OTTIENS		043.4	054.0	000.0
HEDIS (HEDIS2005 rules) MEDICAID -	- INDIVIDUAL ME	ASURES		
ADOLESCENT IMMUNIZATION BY ET				
ETHNICITY	MMRI		HEPRATE	VZVRATE
HISPANIC	IVIIVIIXI			
		()38.3	U.38	UU/ n
NOT HISPANIC		038.3 047.0	038.1 038.9	

HEDIS (HEDIS2005 rules) MEDICAID			
BREAST CANCER SCREENING - Ma	ay 2005 run		
2004 data			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,298	54,407	44.66
Access I	3,686	7,130	51.70
Access II	2,706	5,080	53.27
Fee for Service	17,883	42,153	42.42
HMO	23	44	52.27
HEDIS (HEDIS2005 rules) MEDICAID	- BY RACE		
BREAST CANCER SCREENING - M	lay 2005 run		
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Tatal	04.000	E 4 407	44.00
Total	24,298	54,407	44.66
American-Indian	24,298 386	54,407 838	46.06
		•	
American-Indian	386	838	46.06
American-Indian White	386 10,353	838 24,337	46.06 42.54
American-Indian White Black or African American	386 10,353 9,869	838 24,337 21,098	46.06 42.54 46.78
American-Indian White Black or African American More than one race code indicated	386 10,353 9,869 3	838 24,337 21,098 17	46.06 42.54 46.78 17.65
American-Indian White Black or African American More than one race code indicated	386 10,353 9,869 3 3,687	838 24,337 21,098 17	46.06 42.54 46.78 17.65
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAIE	386 10,353 9,869 3 3,687	838 24,337 21,098 17	46.06 42.54 46.78 17.65
American-Indian White Black or African American More than one race code indicated All others	386 10,353 9,869 3 3,687	838 24,337 21,098 17	46.06 42.54 46.78 17.65
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID BREAST CANCER SCREENING - March 1988	386 10,353 9,869 3 3,687 D - BY ETHNICITY ay 2005 run	838 24,337 21,098 17 8,117	46.06 42.54 46.78 17.65 45.42
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAIE BREAST CANCER SCREENING - Ma	386 10,353 9,869 3 3,687 O - BY ETHNICITY ay 2005 run NUMERATOR	838 24,337 21,098 17 8,117	46.06 42.54 46.78 17.65 45.42
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID BREAST CANCER SCREENING - MEDICAID ETHNICITY Total	386 10,353 9,869 3 3,687 0 - BY ETHNICITY ay 2005 run NUMERATOR 24,298	838 24,337 21,098 17 8,117 DENOMINATOR 54,407	46.06 42.54 46.78 17.65 45.42 PERCENTAGE 44.66

HEDIS (HEDIS2005 rules) MEDICAL CERVICAL CANCER SCREENING - 2004 data		CARE	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	89,608	173,291	51.71
Access I	18,290	30,446	60.07
Access II	30,019	50,080	59.94
Fee for Service	40,468	91,426	44.26
НМО	831	1,339	62.06
HEDIS (HEDIS2005 rules) MEDICAID	O - BY RACE		
CERVICAL CANCER SCREENING -	May 2005 run		
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	89,608	173,291	51.71
American-Indian	1,793	3,087	58.08
White	36,485	75,612	48.25
Black or African American	45,670	80,972	56.40
More than one race code indicated	48	95	50.53
A.II	• •		
All others	5,612	13,525	41.49
All others HEDIS (HEDIS2005 rules) MEDICAIE CERVICAL CANCER SCREENING -	5,612 D - BY ETHNICITY		
HEDIS (HEDIS2005 rules) MEDICAID	5,612 D - BY ETHNICITY		
HEDIS (HEDIS2005 rules) MEDICAL CERVICAL CANCER SCREENING -	5,612 D - BY ETHNICITY May 2005 run	13,525	41.49
HEDIS (HEDIS2005 rules) MEDICAIE CERVICAL CANCER SCREENING - ETHNICITY	5,612 D - BY ETHNICITY May 2005 run NUMERATOR	13,525 DENOMINATOR	41.49 PERCENTAGE

HEDIS (HEDIS2005 rules) MEDICAID 2004 data May 2005 run	- BY SYSTEM OF (CARE - Diabetic HbA	1c Testing Rates
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
Access I	4,519	8,732	51.75
Access II	8,035	13,806	58.20
Fee for Service	11,798	42,910	27.49
НМО	54	81	66.67
HEDIS (HEDIS2005 rules) MEDICAID	- BY RACE - Diabe	tic HbA1c Testing Ra	ates
May 2005 run			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
American-Indian	375	1,027	36.51
White	9,716	27,239	35.67
Black or African American	11,473	29,936	38.33
More than one race code indicated	13	30	43.33
All others	2,829	7,297	38.77
HEDIS (HEDIS2005 rules) MEDICAID	- BY ETHNICITY - I	Diabetic HbA1c Testi	ng Rates
May 2005 run			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	24,406	65,529	37.24
Hispanic	238	506	47.04
Not Hispanic	24,168	65,023	37.17

HEDIS (HEDIS2005 rules) MEDICAID	BY SYSTEM OF (CARE - Diabetic Eye	Exam Rates
2004 data May 2005 run	AU MEDATOD	DENIONANATOR	DEDOENTAGE
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
Access I	3,704	8,732	42.42
Access II	5,851	13,806	42.38
Fee for Service	17,669	42,910	41.18
HMO	16	81	19.75
HEDIS (HEDIS2005 rules) MEDICAID	BY RACE - Diabe	tic Eye Exam Rates	
May 2005 run			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
American-Indian	423	1,027	41.19
White	10,848	27,239	39.83
Black or African American	12,774	29,936	42.67
More than one race code indicated	12	30	40.00
All others	3,183	7,297	43.62
	,	,	
HEDIS (HEDIS2005 rules) MEDICAID	BY ETHNICITY - I	Diabetic Eve Exam R	ates
May 2005 run	-	, , , , ,	
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	27,240	65,529	41.57
Hispanic	231	506	45.65
Not Hispanic	27,009	65,023	41.54

HEDIS (HEDIS2005 rules) MEDICAID	- BY SYSTEM OF C	CARE - Diabetic LDL-	-C Screening
Rates 2004 data May 2005 run			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,562	65,529	39.01
Access I	4,970	8,732	56.92
Access II	8,394	13,806	60.80
Fee for Service	12,143	42,910	28.30
НМО	55	81	67.90
HEDIS (HEDIS2005 rules) MEDICAID	- BY RACE - Diabet	ic LDL-C Screening	Rates May 2005
run May 2005 run			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
างเลา	25.562	00.029	39.01
Total American-Indian	25,562 404	65,529 1,027	39.01 39.34
	•	•	
American-Indian	404	1,027	39.34
American-Indian White	404 10,445	1,027 27,239	39.34 38.35
American-Indian White Black or African American	404 10,445 11,665	1,027 27,239 29,936	39.34 38.35 38.97
American-Indian White Black or African American More than one race code indicated All others	404 10,445 11,665 14 3,034	1,027 27,239 29,936 30 7,297	39.34 38.35 38.97 46.67 41.58
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID	404 10,445 11,665 14 3,034	1,027 27,239 29,936 30 7,297	39.34 38.35 38.97 46.67 41.58
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID May 2005 run	404 10,445 11,665 14 3,034	1,027 27,239 29,936 30 7,297 Diabetic LDL-C Scree	39.34 38.35 38.97 46.67 41.58
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID May 2005 run ETHNICITY	404 10,445 11,665 14 3,034 - BY ETHNICITY - I	1,027 27,239 29,936 30 7,297 Diabetic LDL-C Scree	39.34 38.35 38.97 46.67 41.58 ening Rates
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID May 2005 run ETHNICITY Total	404 10,445 11,665 14 3,034 BY ETHNICITY - E NUMERATOR 25,562	1,027 27,239 29,936 30 7,297 Diabetic LDL-C Scree DENOMINATOR 65,529	39.34 38.35 38.97 46.67 41.58 ening Rates PERCENTAGE 39.01
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID May 2005 run ETHNICITY	404 10,445 11,665 14 3,034 - BY ETHNICITY - I	1,027 27,239 29,936 30 7,297 Diabetic LDL-C Scree	39.34 38.35 38.97 46.67 41.58 ening Rates

HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEDICATE MEDICATE - 2004 DATA		ARE	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,234	15,393	72.98
Access I	2,045	2,822	72.47
Access II	3,586	4,624	77.55
Fee for Service	5,583	7,902	70.65
НМО	20	45	44.44
HEDIO (HEDIOCOCE L.) MEDIONID	D)/ D 4 O E		
HEDIS (HEDIS2005 rules) MEDICAID -			
ASTHMA USE OF APPROPRIATE MEI Combined rate - 2004 DATA	25 - May 2005 run		
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
NACL	NOWLINATOR	DENOMINATOR	LICENTAGE
Total	11 234	15 393	72 98
Total American-Indian	11,234 258	15,393 336	72.98 76.79
Total American-Indian White	258	336	76.79
American-Indian	258 4,433	336 5,842	
American-Indian White	258	336	76.79 75.88
American-Indian White Black or African American	258 4,433 4,903	336 5,842 7,138	76.79 75.88 68.69
American-Indian White Black or African American More than one race code indicated All others	258 4,433 4,903 6 1,634	336 5,842 7,138 9	76.79 75.88 68.69 66.67
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID -	258 4,433 4,903 6 1,634 BY ETHNICITY	336 5,842 7,138 9	76.79 75.88 68.69 66.67
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEI	258 4,433 4,903 6 1,634 BY ETHNICITY	336 5,842 7,138 9	76.79 75.88 68.69 66.67
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEI Combined rate - 2004 DATA	258 4,433 4,903 6 1,634 BY ETHNICITY DS - May 2005 run	336 5,842 7,138 9 2,068	76.79 75.88 68.69 66.67 79.01
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEI Combined rate - 2004 DATA ETHNICITY	258 4,433 4,903 6 1,634 BY ETHNICITY OS - May 2005 run NUMERATOR	336 5,842 7,138 9 2,068	76.79 75.88 68.69 66.67 79.01
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEDICATE MEDICATE Combined rate - 2004 DATA ETHNICITY Total	258 4,433 4,903 6 1,634 BY ETHNICITY OS - May 2005 run NUMERATOR 11,234	336 5,842 7,138 9 2,068 DENOMINATOR 15,393	76.79 75.88 68.69 66.67 79.01 PERCENTAGE 72.98
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID - ASTHMA USE OF APPROPRIATE MEI Combined rate - 2004 DATA ETHNICITY	258 4,433 4,903 6 1,634 BY ETHNICITY OS - May 2005 run NUMERATOR	336 5,842 7,138 9 2,068	76.79 75.88 68.69 66.67 79.01

HEDIS (HEDIS2005 rules) MEDICAID		ARE	
ASTHMA USE OF APPROPRIATE ME	DS - May 2005 run		
5-9 YEARS OLD - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,036	5,100	79.14
Access I	712	903	78.85
Access II	1,525	1,892	80.60
Fee for Service	1,790	2,287	78.27
HMO	9	18	50.00
HEDIS (HEDIS2005 rules) MEDICAID			
ASTHMA USE OF APPROPRIATE ME	DS - May 2005 run		
5-9 YEARS OLD - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
·	4 000	= 400	4 4
Total	4,036	5,100	79.14
American-Indian	96	114	84.21
American-Indian White	96 1,484	114 1,780	84.21 83.37
American-Indian White Black or African American	96 1,484 1,704	114 1,780 2,269	84.21 83.37 75.10
American-Indian White Black or African American More than one race code indicated	96 1,484 1,704 3	114 1,780 2,269 3	84.21 83.37 75.10 100.00
American-Indian White Black or African American	96 1,484 1,704	114 1,780 2,269	84.21 83.37 75.10
American-Indian White Black or African American More than one race code indicated All others	96 1,484 1,704 3 749	114 1,780 2,269 3	84.21 83.37 75.10 100.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID	96 1,484 1,704 3 749	114 1,780 2,269 3	84.21 83.37 75.10 100.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME	96 1,484 1,704 3 749	114 1,780 2,269 3	84.21 83.37 75.10 100.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 5-9 YEARS OLD - 2004 DATA	96 1,484 1,704 3 749 - BY ETHNICITY DS - May 2005 run	114 1,780 2,269 3 934	84.21 83.37 75.10 100.00 80.19
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 5-9 YEARS OLD - 2004 DATA ETHNICITY	96 1,484 1,704 3 749 - BY ETHNICITY DS - May 2005 run NUMERATOR	114 1,780 2,269 3 934	84.21 83.37 75.10 100.00 80.19
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 5-9 YEARS OLD - 2004 DATA ETHNICITY Total	96 1,484 1,704 3 749 - BY ETHNICITY DS - May 2005 run NUMERATOR 4,036	114 1,780 2,269 3 934 DENOMINATOR 5,100	84.21 83.37 75.10 100.00 80.19 PERCENTAGE 79.14
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 5-9 YEARS OLD - 2004 DATA ETHNICITY	96 1,484 1,704 3 749 - BY ETHNICITY DS - May 2005 run NUMERATOR	114 1,780 2,269 3 934	84.21 83.37 75.10 100.00 80.19

HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 10-17 YEARS OLD - 2004 DATA		CARE	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,396	5,711	76.97
Access I	831	1,081	76.87
Access II	1,641	2,046	80.21
Fee for Service	1,914	2,566	74.59
НМО	10	18	55.56
HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 10-17 YEARS OLD - 2004 DATA			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	4,396	5,711	76.97
Total American-Indian	4,396 115	5,711 146	76.97 78.77
	,	,	
American-Indian	115	146	78.77
American-Indian White Black or African American More than one race code indicated	115 1,659	146 2,083	78.77 79.64 73.12 100.00
American-Indian White Black or African American	115 1,659 1,948	146 2,083 2,664	78.77 79.64 73.12
American-Indian White Black or African American More than one race code indicated	115 1,659 1,948 3 671	146 2,083 2,664 3	78.77 79.64 73.12 100.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME	115 1,659 1,948 3 671	146 2,083 2,664 3	78.77 79.64 73.12 100.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 10-17 YEARS OLD - 2004 DATA	115 1,659 1,948 3 671 - BY ETHNICITY EDS - May 2005 run	146 2,083 2,664 3 815	78.77 79.64 73.12 100.00 82.33
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID ASTHMA USE OF APPROPRIATE ME 10-17 YEARS OLD - 2004 DATA ETHNICITY	115 1,659 1,948 3 671 - BY ETHNICITY EDS - May 2005 run NUMERATOR	146 2,083 2,664 3 815	78.77 79.64 73.12 100.00 82.33

HEDIS (HEDIS2005 rules) MEDICAID		ARE	
ASTHMA USE OF APPROPRIATE ME	DS - May 2005 run		
18-56 YEARS OLD - 2004 DATA			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
Access I	502	838	59.90
Access II	420	686	61.22
Fee for Service	1,879	3,049	61.63
НМО	1	9	11.11
HEDIC (HEDICOOF rules) MEDICAID	DV DACE		
HEDIS (HEDIS2005 rules) MEDICAID			
ASTHMA USE OF APPROPRIATE ME 18-56 YEARS OLD - 2004 DATA	DS - May 2005 full		
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
American-Indian	47	76	61.84
White	1,290	1,979	65.18
Black or African American	1,251	2,205	56.73
More than one race code indicated	0	3	0.00
All others	214	319	67.08
, Gu. G. G			000
HEDIS (HEDIS2005 rules) MEDICAID	- BY ETHNICITY		
ASTHMA USE OF APPROPRIATE ME			
18-56 YEARS OLD - 2004 DATA	·		
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	2,802	4,582	61.15
Hispanic	21	29	72.41
•			

HEDIS (HEDIS2005 rules) - BY SYSTE			
ADULT ACCESS TO PREVENTIVE/AM	IBULATORY HEAL	TH SERVICES	
20-44 years old May 2005 run	2004 data		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	126,027	158,531	79.50
Access I	23,737	28,600	83.00
Access II	36,721	47,248	77.72
Fee for Service	64,643	81,278	79.53
HMO	926	1,405	65.91
		·	
HEDIS (HEDIS2005 rules) BY Race			
ADULT ACCESS TO PREVENTIVE/AM	MBULATORY HEAL	TH SERVICES	
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	126,027	158,531	79.50
American-Indian	2,273	2,944	77.21
White	60,504	72,442	83.52
Black or African American	57,205	75,283	75.00
	01,200	10,200	75.99
More than one race code indicated	87	75,263 102	75.99 85.29
More than one race code indicated All others	87	•	
	•	102	85.29
All others	87 5,958	102	85.29
	87 5,958	102 7,760	85.29
All others HEDIS (HEDIS2005 rules) - BY Ethnicit	87 5,958	102 7,760	85.29
All others HEDIS (HEDIS2005 rules) - BY Ethnicit ADULT ACCESS TO PREVENTIVE/AM	5,958 BULATORY HEAL NUMERATOR	TH SERVICES DENOMINATOR	85.29 76.78 PERCENTAGE
All others HEDIS (HEDIS2005 rules) - BY Ethnicit ADULT ACCESS TO PREVENTIVE/AM ETHNICITY Total	87 5,958 MBULATORY HEAL	TH SERVICES DENOMINATOR 158,531	85.29 76.78 PERCENTAGE 79.50
All others HEDIS (HEDIS2005 rules) - BY Ethnicit ADULT ACCESS TO PREVENTIVE/AM ETHNICITY	5,958 MBULATORY HEAL NUMERATOR 126,027	TH SERVICES DENOMINATOR	85.29 76.78 PERCENTAGE

HEDIS (HEDIS2005 rules) - BY SYSTE ADULT ACCESS TO PREVENTIVE/AN		TH SERVICES	
45-64 years old May 2005 run	2004 data	THOLKWOLO	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	92,368	113,457	81.41
Access I	14,072	15,712	89.56
Access II	22,065	25,667	85.97
Fee for Service	56,075	71,848	78.05
HMO	156	230	67.83
HEDIS (HEDIS2005 rules) - BY Race			
ADULT ACCESS TO PREVENTIVE/AN			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	92,368	113,457	81.41
American-Indian	1,489	1,864	79.88
White	43,874	53,223	82.43
Black or African American	36,322	45,748	79.40
More than one race code indicated	59	72	81.94
All others	10,624	12,550	84.65
HEDIS (HEDIS2005 rules) - BY Ethnici	•	TH 050 (1050	
ADULT ACCESS TO PREVENTIVE/AN			DEDOENTAGE
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
T			04.44
Total	92,368	113,457	81.41
Total Hispanic Not Hispanic			81.41 86.77 81.38

HEDIS (HEDIS2005 rules) - BY SYSTE ADULT ACCESS TO PREVENTIVE/AM 65-older years old May 2005 run		TH SERVICES	
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	108,053	141,306	76.47
Access I	4,660	5,139	90.68
Access II	6,793	7,748	87.67
Fee for Service	96,599	128,418	75.22
HMO	1	1	100.00
HEDIS (HEDIS2005 rules) - BY Race	45111 A TO 51/115 A I	TI L OFF) (10F0	
ADULT ACCESS TO PREVENTIVE/AM			DED 0 E 1 T 1 0 E
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	108,053	141,306	76.47
American-Indian	1,051	1,379	76.21
White	55,453	75,566	73.38
Black or African American	38,848	49,312	78.78
More than one race code indicated	13	19	68.42
All others	12,688	15,030	84.42
HEDIS (HEDIS2005 rules) - BY Ethnicit	•		
ADULT ACCESS TO PREVENTIVE/AN			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	108,053	141,306	76.47
Hispanic	580	721	80.44
Not Hispanic	107,473	140,585	76.45

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP						
12-24 months old June 2005 run						
SYSTEM OF CARE	NUMERATOR	DENOMINATOR				
Total	45,249	47,036	96.20			
Access I	7,058	7,185	98.23			
Access II	22,401	23,218	96.48			
Fee for Service	15,408 382	16,186 447	95.19			
НМО	302	447	85.46			
HEDIS (HEDIS2005 rules) - BY RACE	- CHILD ACCESS	ГО РСР				
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	45,249	47,036	96.20			
American-Indian	790	808	97.77			
White	17,494	17,835	98.09			
Black or African American	16,758	17,522	95.64			
More than one race code indicated	24	25	96.00			
All others	10,183	10,846	93.89			
HEDIS (HEDIS2005 rules) - BY ETHNI		See to ded				
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	45,249	47,036	96.20			
Hispanic	4,701	5,000	94.02			
Not Hispanic	40,548	42,036	96.46			
	,.	,				
HEDIS (HEDIS2005 rules) - BY SYSTE	M OF CARE - CHI	LD ACCESS TO PCI	D			
25 months - 6 years old June 200						
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	145,030	167,093	86.80			
Access I	24,722	27,398	90.23			
Access II	75,923	86,784	87.49			
Fee for Service	43,435	51,446	84.43			
HMO		1 105	CARE			
	950	1,465	64.85			
HEDIS (HEDIS2005 rules) - BY RACE		, 	64.85			
HEDIS (HEDIS2005 rules) - BY RACE RACE		, 	64.85 PERCENTAGE			
	- CHILD ACCESS	ГО РСР				
RACE	- CHILD ACCESS T	TO PCP DENOMINATOR	PERCENTAGE			
RACE Total	- CHILD ACCESS NUMERATOR 145,030	TO PCP DENOMINATOR 167,093 3,260 61,748	PERCENTAGE 86.80			
RACE Total American-Indian White Black or African American	- CHILD ACCESS - NUMERATOR 145,030 2,888 56,139 58,510	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392	PERCENTAGE 86.80 88.59 90.92 84.32			
RACE Total American-Indian White Black or African American More than one race code indicated	- CHILD ACCESS NUMERATOR 145,030 2,888 56,139 58,510 69	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76	PERCENTAGE 86.80 88.59 90.92 84.32 90.79			
RACE Total American-Indian White Black or African American	- CHILD ACCESS - NUMERATOR 145,030 2,888 56,139 58,510	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392	PERCENTAGE 86.80 88.59 90.92 84.32			
RACE Total American-Indian White Black or African American More than one race code indicated All others	- CHILD ACCESS - NUMERATOR 145,030 2,888 56,139 58,510 69 27,424	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76 32,617	PERCENTAGE 86.80 88.59 90.92 84.32 90.79			
RACE Total American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHNI	- CHILD ACCESS T NUMERATOR 145,030 2,888 56,139 58,510 69 27,424	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76 32,617 ESS TO PCP	PERCENTAGE 86.80 88.59 90.92 84.32 90.79 84.08			
Total American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHNI ETHNICITY	- CHILD ACCESS T NUMERATOR 145,030 2,888 56,139 58,510 69 27,424 CITY- CHILD ACCE NUMERATOR	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76 32,617 ESS TO PCP DENOMINATOR	PERCENTAGE 86.80 88.59 90.92 84.32 90.79 84.08 PERCENTAGE			
Total American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHNI ETHNICITY Total	- CHILD ACCESS T NUMERATOR 145,030 2,888 56,139 58,510 69 27,424 CITY- CHILD ACCE NUMERATOR 145,030	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76 32,617 ESS TO PCP DENOMINATOR 167,093	PERCENTAGE 86.80 88.59 90.92 84.32 90.79 84.08			
Total American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHNI ETHNICITY	- CHILD ACCESS T NUMERATOR 145,030 2,888 56,139 58,510 69 27,424 CITY- CHILD ACCE NUMERATOR	TO PCP DENOMINATOR 167,093 3,260 61,748 69,392 76 32,617 ESS TO PCP DENOMINATOR	PERCENTAGE 86.80 88.59 90.92 84.32 90.79 84.08 PERCENTAGE 86.80			

EDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP						
7-11 years old June 2005 run	2004 data	DENOMINATOR	DEDOENTAGE			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR 05.469	PERCENTAGE			
Total	79,855	95,168	83.91			
Access I	13,684	16,028	85.38			
Access II	27,136	32,002	84.79			
Fee for Service	38,733	46,679	82.98			
НМО	302	459	65.80			
LIEDIO (LEDIOCCE L.) DV DAGE						
HEDIS (HEDIS2005 rules) - BY RACE -			DEDOENTAGE			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	79,855	95,168	83.91			
American-Indian	1,716	1,980	86.67			
White	30,264	33,335	90.79			
Black or African American	36,145	45,815	78.89			
More than one race code indicated	28	28	100.00			
All others	11,702	14,010	83.53			
HEDIS (HEDIS2005 rules) - BY ETHNIC						
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	79,855	95,168	83.91			
Hispanic	2,391	2,984	80.13			
Not Hispanic	77,464	92,184	84.03			
HEDIS (HEDIS2005 rules) - BY SYSTE		lescent ACCESS TO	PCP			
12-19 years old June 2005 run	2004 data					
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	101,363	123,571	82.03			
Access I	18,443	22,235	82.95			
Access II	31,548	38,307	82.36			
Fee for Service	50,965	62,408	81.66			
HMO	407	621	65.54			
HEDIS (HEDIS2005 rules) - BY RACE -			DED 0 E 1 T 1 0 E			
RACE			PERCENTAGE			
Total	101,363	123,571	82.03			
American-Indian	2,078	2,565	81.01			
White	39,229	44,401	88.35			
Black or African American	51,197	65,518	78.14			
More than one race code indicated	29	38	76.32			
All others	8,830	11,049	79.92			
HEDIS (HEDIS2005 rules) - BY ETHNIC			DED 0 51 1 5 1 5 5			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	101,363	123,571	82.03			
Hispanic	1,464	1,870	78.29			
Not Hispanic	99,899	121,701	82.09			

HEDIS (HEDIS2005 rules) - BY SYS June 2 2005 run		: - Well-chi (all eligible		e first 15 mon	ths of life		
Julie 2 2003 Full	2004 data	(all cligible	Ciliarcii				
PERCENTAGES							
COUNTS	Zero	One	Two	Three	Four	Five	
SYSTEM OF CARE	visits	visit	visits	visits	visits	visits	Six+ visits
Access I	0.84%	1.44%	2.47%	4.96%	9.79%	19.70%	60.80%
Access II Fee for Service	2.08% 3.59%	1.97% 3.68%	2.20% 5.04%	3.92% 8.28%	8.13% 12.89%	18.93% 20.19%	62.76% 46.32%
HMO	8.96%	10.85%	13.21%	22.64%	25.47%	12.74%	6.13%
		_					
Race Name	Zero visits	One visit	Two visits	Three visits	Four visits	Five visits	Six+ visits
American-Indian	2.28%	2.82%	3.89%	7.92%	12.21%	20.67%	50.20%
White	1.37%	1.91%	2.72%	5.41%	9.72%	19.31%	59.56%
Black or African American	2.46%	3.46%	4.63%	7.22%	11.67%	20.15%	50.42%
More than one race code indicated All others	9.09% 5.22%	0.00% 3.13%	0.00% 3.80%	9.09% 6.30%	31.82% 11.15%	13.64% 19.26%	36.36% 51.15%
All others	J.ZZ /0	3.1370	3.00 /6	0.50 /6	11.1370	19.2076	31.1370
Ethnicity Nome	Zero visits	One	Two visits	Three visits	Four visits	Five	Civa vioito
Ethnicity Name Hispanic	5.40%	visit 2.65%	3.52%	5.51%	10.27%	visits 18.48%	Six+ visits 54.16%
Not Hispanic	2.38%	2.81%	3.74%	6.44%	10.91%	19.77%	53.95%
HEDIS (HEDIS2005 rules) - BY SYS		- Well-chi	d visits in the	e first 15 mont	ths of life		
June 2 2005 run		(anasial as					
	2004 data	(special ne	eeds childrer				
PERCENTAGES	2004 data	(special ne					
PERCENTAGES COUNTS			eds childrer	n only)		Five	
	Zero visits	One visit			Four visits	Five visits	Six+ visits
COUNTS SYSTEM OF CARE Access I	Zero visits 0.84%	One visit 2.11%	Two visits 2.53%	Three visits 5.16%	Four visits 11.70%	visits 19.60%	58.06%
SYSTEM OF CARE Access I Access II	Zero visits 0.84% 1.38%	One visit 2.11% 1.58%	Two visits 2.53% 2.52%	Three visits 5.16% 4.45%	Four visits 11.70% 8.70%	visits 19.60% 18.19%	58.06% 63.17%
SYSTEM OF CARE Access I Access II Fee for Service	Zero visits 0.84% 1.38% 5.05%	One visit 2.11% 1.58% 4.88%	Two visits 2.53% 2.52% 5.97%	Three visits 5.16% 4.45% 8.84%	Four visits 11.70% 8.70% 13.34%	visits 19.60% 18.19% 20.08%	58.06% 63.17% 41.84%
SYSTEM OF CARE Access I Access II	Zero visits 0.84% 1.38%	One visit 2.11% 1.58%	Two visits 2.53% 2.52%	Three visits 5.16% 4.45%	Four visits 11.70% 8.70%	visits 19.60% 18.19%	58.06% 63.17%
SYSTEM OF CARE Access I Access II Fee for Service HMO	Zero visits 0.84% 1.38% 5.05% 0.00%	One visit 2.11% 1.58% 4.88% 0.00%	Two visits 2.53% 2.52% 5.97% 28.57%	Three visits 5.16% 4.45% 8.84% 42.86% Three	Four visits 11.70% 8.70% 13.34% 28.57%	visits 19.60% 18.19% 20.08% 0.00%	58.06% 63.17% 41.84% 0.00%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits	One visit 2.11% 1.58% 4.88% 0.00% One visit	Two visits 2.53% 2.52% 5.97% 28.57% Two visits	Three visits 5.16% 4.45% 8.84% 42.86% Three visits	Four visits 11.70% 8.70% 13.34% 28.57% Four visits	visits 19.60% 18.19% 20.08% 0.00% Five visits	58.06% 63.17% 41.84% 0.00% Six+ visits
SYSTEM OF CARE Access I Access II Fee for Service HMO	Zero visits 0.84% 1.38% 5.05% 0.00%	One visit 2.11% 1.58% 4.88% 0.00%	Two visits 2.53% 2.52% 5.97% 28.57%	Three visits 5.16% 4.45% 8.84% 42.86% Three	Four visits 11.70% 8.70% 13.34% 28.57%	visits 19.60% 18.19% 20.08% 0.00%	58.06% 63.17% 41.84% 0.00%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35%	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93%	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38%	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83%	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65%	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81%	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American More than one race code indicated	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35% 16.67%	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93% 0.00%	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38% 0.00%	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83% 0.00%	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65% 50.00%	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81% 0.00%	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04% 33.33%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35%	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93%	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38%	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83%	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65%	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81%	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American More than one race code indicated	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35% 16.67% 7.67% Zero	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93% 0.00%	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38% 0.00% 6.90%	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83% 0.00%	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65% 50.00%	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81% 0.00% 17.33% Five	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04% 33.33%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American More than one race code indicated All others Ethnicity Name	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35% 16.67% 7.67% Zero visits	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93% 0.00% 5.37% One visit	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38% 0.00% 6.90% Two visits	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83% 0.00% 9.05% Three visits	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65% 50.00% 12.81% Four visits	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81% 0.00% 17.33% Five visits	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04% 33.33% 40.87%
SYSTEM OF CARE Access I Access II Fee for Service HMO Race Name American-Indian White Black or African American More than one race code indicated All others	Zero visits 0.84% 1.38% 5.05% 0.00% Zero visits 0.84% 2.20% 2.35% 16.67% 7.67% Zero	One visit 2.11% 1.58% 4.88% 0.00% One visit 0.84% 2.12% 3.93% 0.00% 5.37% One	Two visits 2.53% 2.52% 5.97% 28.57% Two visits 5.88% 3.21% 4.38% 0.00% 6.90%	Three visits 5.16% 4.45% 8.84% 42.86% Three visits 8.40% 5.01% 7.83% 0.00% 9.05% Three	Four visits 11.70% 8.70% 13.34% 28.57% Four visits 12.61% 11.06% 11.65% 50.00% 12.81% Four	visits 19.60% 18.19% 20.08% 0.00% Five visits 15.13% 19.23% 20.81% 0.00% 17.33% Five	58.06% 63.17% 41.84% 0.00% Six+ visits 56.30% 57.17% 49.04% 33.33% 40.87%

HEDIS (HEDIS2005 rules) - BY SYSTEM	OF CARE					
Well-child visits in the third, fourth, fifth, and sixth years of life						
June 2005 run 2004	· · · · · · · · · · · · · · · · · · ·					
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE			
Total	80,585	134,330	59.99			
Access I	13,813	22,187	62.26			
Access II	43,082	69,796	61.73			
Fee for Service	23,249	41,164	56.48			
НМО	441	1,183	37.28			
HEDIS (HEDIS2005 rules) - BY RACE						
Well-child visits in the third, fourth, fifth, ar		life				
RACE NAME	SCREENS	ELIGIBLES	PERCENTAGE			
Total	80,585	134,330	59.99			
American-Indian	1,544	2,639	58.51			
White	29,208	49,671	58.80			
Black or African American	34,422	56,323	61.12			
More than one race code indicated	33	57	57.89			
All others	15,378	25,640	59.98			
HEDIS (HEDIS2005 rules) - BY ETHNICITY						
	Well-child visits in the third, fourth, fifth, and sixth years of life					
ETHNICITY NAME	SCREENS					
Total	80,585		59.99			
Hispanic	6,124	9,937	61.63			
Not Hispanic	74,461	124,393	59.86			

HEDIS (HEDIS2005 rules) - BY SYSTEM (Well-child visits in the third, fourth, fifth, and		life	
June 2005 run 2004 d	-	I needs childre	n only)
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Access I	2,181	3,298	66.13
Access II	5,799	8,854	65.50
Fee for Service	4,650	7,521	61.83
HMO	7	25	28.00
HEDIS (HEDIS2005 rules) - BY RACE			
Well-child visits in the third, fourth, fifth, and			_
RACE NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
American-Indian	188	287	65.51
White	4,150	6,390	64.95
Black or African American	4,680	7,050	66.38
More than one race code indicated	9	16	56.25
All others	3,610	5,955	60.62
LIEDIO (LIEDIOCCE LI) DV ETILINICIT	.,		
HEDIS (HEDIS2005 rules) - BY ETHNICIT			
Well-child visits in the third, fourth, fifth, and			DEDOENTAGE
ETHNICITY NAME	SCREENS	ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Hispanic	594	863	68.83
Not Hispanic	12,043	18,835	63.94

HEDIS (HEDIS2005 rules) - BY SYSTEM Well-child visits in the third, fourth, fifth, an June 2005 run 2004 SYSTEM OF CARE	d sixth years of	life ible children) ELIGIBLES	PERCENTAGE
Total Access I Access II Fee for Service HMO	80,585	134,330	59.99
	13,813	22,187	62.26
	43,082	69,796	61.73
	23,249	41,164	56.48
	441	1,183	37.28
HEDIS (HEDIS2005 rules) - BY RACE Well-child visits in the third, fourth, fifth, an RACE NAME		life ELIGIBLES	PERCENTAGE
Total American-Indian White Black or African American More than one race code indicated All others	80,585	134,330	59.99
	1,544	2,639	58.51
	29,208	49,671	58.80
	34,422	56,323	61.12
	33	57	57.89
	15,378	25,640	59.98
HEDIS (HEDIS2005 rules) - BY ETHNICIT Well-child visits in the third, fourth, fifth, an ETHNICITY NAME			PERCENTAGE
Total	80,585	134,330	59.99
Hispanic	6,124	9,937	61.63
Not Hispanic	74,461	124,393	59.86

HEDIS (HEDIS2005 rules) - BY SYSTEM C	I sixth years of		
June 2005 run 2004 d	ata (specia	Il needs childre	n only)
SYSTEM OF CARE	SCREENS	ELIGIBLES	PERCENTAGE
Total Access I Access II Fee for Service HMO	12,637	19,698	64.15
	2,181	3,298	66.13
	5,799	8,854	65.50
	4,650	7,521	61.83
	7	25	28.00
HEDIS (HEDIS2005 rules) - BY RACE Well-child visits in the third, fourth, fifth, and RACE NAME	I sixth years of SCREENS	f life ELIGIBLES	PERCENTAGE
Total American-Indian White Black or African American More than one race code indicated All others	12,637	19,698	64.15
	188	287	65.51
	4,150	6,390	64.95
	4,680	7,050	66.38
	9	16	56.25
	3,610	5,955	60.62
HEDIS (HEDIS2005 rules) - BY ETHNICITY Well-child visits in the third, fourth, fifth, and ETHNICITY NAME		f life ELIGIBLES	PERCENTAGE
Total	12,637	19,698	64.15
Hispanic	594	863	68.83
Not Hispanic	12,043	18,835	63.94

HEDIS (HEDIS2005 rules) - BY SYST			sits
	(All eligible adoles		DEBOENTAGE
SYSTEM OF CARE Total	NUMERATOR 52,115	DENOMINATOR 168,855	PERCENTAGE 30.86
Access I	9,487	31,466	30.15
Access II	25,166	78,957	31.87
Fee for Service	17,150	56,799	30.19
HMO	312	1,633	19.11
HEDIS (HEDIS2005 rules) - BY RACE			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	52,115 886	168,855	30.86
American-Indian White	18,795	3,375 64,450	26.25 29.16
Black or African American	28,411	86,738	32.75
More than one race code indicated	15	61	24.59
All others	4,008	14,231	28.16
	,	•	
HEDIS (HEDIS2005 rules) - BY ETHN			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	52,115	168,855	30.86
Hispanic	786	2,706	29.05
Not Hispanic	51,329	166,149	30.89
HEDIS (HEDIS2005 rules) - BY SYST	EM OF CARE - Ado	lescent Well-Care Vi	sits
	(Special Needs)		
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,170	33,529	33.31
Access I	1,451	4,852	29.91
Access II	4,074	13,269	30.70
Fee for Service	5,634	15,319	36.78
НМО	11	89	12.36
HEDIS (HEDIS2005 rules) - BY RACE	- Adolescent Well-0	Care Visits	
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	11,170	33,529	33.31
	11,170	00,020	
American-Indian	17,170	575	30.96
White			34.37
White Black or African American	178 4,119 5,153	575 11,983 15,145	34.37 34.02
White Black or African American More than one race code indicated	178 4,119 5,153 9	575 11,983 15,145 20	34.37 34.02 45.00
White Black or African American	178 4,119 5,153	575 11,983 15,145	34.37 34.02
White Black or African American More than one race code indicated All others	178 4,119 5,153 9 1,711	575 11,983 15,145 20 5,806	34.37 34.02 45.00
White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHN	178 4,119 5,153 9 1,711	575 11,983 15,145 20 5,806 Well-Care Visits	34.37 34.02 45.00 29.47
White Black or African American More than one race code indicated All others	178 4,119 5,153 9 1,711	575 11,983 15,145 20 5,806	34.37 34.02 45.00
White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHN ETHNICITY	178 4,119 5,153 9 1,711 IICITY - Adolescent NUMERATOR	575 11,983 15,145 20 5,806 Well-Care Visits DENOMINATOR	34.37 34.02 45.00 29.47
White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) - BY ETHN ETHNICITY Total	178 4,119 5,153 9 1,711 SICITY - Adolescent NUMERATOR 11,170	575 11,983 15,145 20 5,806 Well-Care Visits DENOMINATOR 33,529	34.37 34.02 45.00 29.47 PERCENTAGE 33.31

HEDIS (HEDIS2005 rules) MEDICAID	- BY SYSTEM OF (CARE - PRENATAL (CARE
run-date June 2005			
2004 data			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	14,848	37,209	39.90
Access I	2,101	6,204	33.87
Access II	3,090	6,706	46.08
Fee for Service	9,649	24,231	39.82
НМО	8	68	11.76
LIEDIO (LEDIOCCE L.) LIEDIO LID	DV D 4 0 5 D 5 1	A.T.A. 0.455	
HEDIS (HEDIS2005 rules) MEDICAID	- BY RACE - PREN	ATAL CARE	
run-date June 2005	AU MEDATOR	DENIONALIATOR	DEDOENTAGE
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
- · ·	4 4 6 4 6	07.000	
Total	14,848	37,209	39.90
American-Indian	347	781	44.43
American-Indian White	347 7,849	781 19,638	44.43 39.97
American-Indian White Black or African American	347 7,849 5,698	781 19,638 14,550	44.43 39.97 39.16
American-Indian White Black or African American More than one race code indicated	347 7,849 5,698 7	781 19,638 14,550 25	44.43 39.97 39.16 28.00
American-Indian White Black or African American	347 7,849 5,698	781 19,638 14,550	44.43 39.97 39.16
American-Indian White Black or African American More than one race code indicated All others	347 7,849 5,698 7 947	781 19,638 14,550 25 2,215	44.43 39.97 39.16 28.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID	347 7,849 5,698 7 947	781 19,638 14,550 25 2,215	44.43 39.97 39.16 28.00
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID run-date June 2005	347 7,849 5,698 7 947 - BY ETHNICITY - I	781 19,638 14,550 25 2,215 PRENATAL CARE	44.43 39.97 39.16 28.00 42.75
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID run-date June 2005 ETHNICITY	347 7,849 5,698 7 947 - BY ETHNICITY - I	781 19,638 14,550 25 2,215 PRENATAL CARE DENOMINATOR	44.43 39.97 39.16 28.00 42.75
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID run-date June 2005 ETHNICITY Total	347 7,849 5,698 7 947 - BY ETHNICITY - I NUMERATOR 14,848	781 19,638 14,550 25 2,215 PRENATAL CARE DENOMINATOR 37,209	44.43 39.97 39.16 28.00 42.75 PERCENTAGE 39.90
American-Indian White Black or African American More than one race code indicated All others HEDIS (HEDIS2005 rules) MEDICAID run-date June 2005 ETHNICITY	347 7,849 5,698 7 947 - BY ETHNICITY - I	781 19,638 14,550 25 2,215 PRENATAL CARE DENOMINATOR	44.43 39.97 39.16 28.00 42.75

	June 2005 i	run 2004 data	(all eligib	le)					
Maternity									
Age	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members		Days/1000 members	Total Months
<1									
1 to 9									
10 to 19	13,285	4.3	34,950	11.2	2.6		51.1	134.5	3,118,935
20 to 44	50,379	17.1	127,902	43.5	2.5		205.7	522.4	2,938,278
45 to 64	23	0.01	53	0.03	2.3		0.2	0.4	1,594,500
65 to 74									
75 to 84									
85+									
Total	63,687	8.3	162,905	21.3	2.6		99.9	255.5	7,651,713

HEDIS (HEDIS2005 rules) - Inpat June 2005 run		neral Hospital Acute I <mark>l eligible</mark>)	Care					
Maternity								
Race	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
AM-Indian	1,107	7.9	2,866	20.4	2.6	94.7	245.1	140,339
White	27,042	8.0	67,253	19.8	2.5	95.6	237.7	3,394,847
Black or African American More Than One Race Code	21,189	6.1	58,408	16.8	2.8	73.1	201.6	3,476,549
Indicated	38	8.2	86	18.7	2.3	98.9	223.9	4,609
All Others	14,311	22.5	34,292	54.0	2.4	270.3	647.7	635,369
Total	63,687	8.3	162,905	21.3	2.6	99.9	255.5	7,651,713

HEDIS (HEDIS2005 rules) - Inpa June 2005 run		eneral Hospital Acute <mark>Il eligible</mark>)	e Care					
Maternity	2004 data (d	ii ciigibic)						
,				Days/1,000	Avg			
		Discharge/1,000		member	Length	Discharge/100	0 Days/100) Total
Ethnicity	Discharges	member months	Days	months	of Stay	members	members	Months
Hispanic	9,061	70.7	21,412	167.1	2.	4 848.	6 2005.4	128,127
Not Hispanic	54,626	7.3	141,493	18.8	2.	6 87.	1 225.	7,523,586
Total	63,687	8.3	162,905	21.3	2.	6 99.	9 255.:	7,651,713
HEDIS (HEDIS2005 rules) - Inpatie		•	Care					
June 2005 run	2004 data (all 6	eligible)						
Curaony								
Surgery					Avg			
Surgery				Days/1,000	Avg Length			
Surgery		Discharge/1,000		Days/1,000 member	Avg Length of	Discharge/1000	Days/1000	Total
Surgery	Discharges	Discharge/1,000 member months	Days		Length	Discharge/1000 members	Days/1000 members	Total Months
	Discharges 1,075		Days 14,940	member	Length of	U		
Age		member months	•	member months	Length of Stay	members	members	Months
Age <1	1,075	member months 1.4	14,940	member months	Length of Stay 13.9	members 16.4	members 227.8	Months 787,014
Age <1 1 to 9	1,075 1,463	member months 1.4 0.3	14,940 8,458	member months 19.0 2.0	Length of Stay 13.9 5.8	members 16.4 4.1	members 227.8 23.9	Months 787,014 4,254,382
Age <1 1 to 9 10 to 19	1,075 1,463 2,090	member months 1.4 0.3 0.7	14,940 8,458 11,765	member months 19.0 2.0 3.8	Length of Stay 13.9 5.8 5.6	members 16.4 4.1 8.0	members 227.8 23.9 45.3	Months 787,014 4,254,382 3,118,935
Age <1 1 to 9 10 to 19 20 to 44	1,075 1,463 2,090 9,544	member months 1.4 0.3 0.7 3.2	14,940 8,458 11,765 58,605	member months 19.0 2.0 3.8 19.9	Length of Stay 13.9 5.8 5.6 6.1	members 16.4 4.1 8.0 39.0	members 227.8 23.9 45.3 239.3	Months 787,014 4,254,382 3,118,935 2,938,278
Age <1 1 to 9 10 to 19 20 to 44 45 to 64	1,075 1,463 2,090 9,544 9,393	member months 1.4 0.3 0.7 3.2 5.9	14,940 8,458 11,765 58,605 80,142	member months 19.0 2.0 3.8 19.9 50.3	Length of Stay 13.9 5.8 5.6 6.1 8.5	members 16.4 4.1 8.0 39.0 70.7	members 227.8 23.9 45.3 239.3 603.1	Months 787,014 4,254,382 3,118,935 2,938,278 1,594,500
Age <1 1 to 9 10 to 19 20 to 44 45 to 64 65 to 74	1,075 1,463 2,090 9,544 9,393 775	member months 1.4 0.3 0.7 3.2 5.9 1.0	14,940 8,458 11,765 58,605 80,142 5,108	member months 19.0 2.0 3.8 19.9 50.3 6.6	Length of Stay 13.9 5.8 5.6 6.1 8.5 6.6	members 16.4 4.1 8.0 39.0 70.7 12.1	members 227.8 23.9 45.3 239.3 603.1 79.7	Months 787,014 4,254,382 3,118,935 2,938,278 1,594,500 769,055

HEDIS (HEDIS2005 rules) - Inpat June 2005 run		eral Hospital Acute (eligible)	Care					
Surgery		Discharge/1,000		Days/1,000 member	Avg Length of	Discharge/1000	Days/1000	Total
Race	Discharges	member months	Days	months	Stay	members	members	Months
AM-Indian	473	1.9	2,884	11.5	6.1	22.7	138.4	250,093
White	13,608	2.1	90,495	14.2	6.7	25.6	170.0	6,388,346
Black or African American More Than One Race Code	8,324	1.4	67,387	11.0	8.1	16.4	132.5	6,104,604
Indicated	32	3.9	413	49.7	12.9	46.2	596.6	8,307
All Others	2,972	1.6	24,316	13.4	8.2	19.6	160.4	1,819,233
Total	25,409	1.7	185,495	12.7	7.3	20.9	152.8	14,570,583
HEDIS (HEDIS2005 rules) - Inpat June 2005 run		eral Hospital Acute (eligible)	Care					
Surgery		D' 1 /1 000		Days/1,000	Avg Length	D' 1 /1000	D /1000	T. 4.1
Ethniaity	Discharges	Discharge/1,000	Dove	member	of Stoy	Discharge/1000	Days/1000	Total Months
Ethnicity	Discharges	member months	Days	months	Stay	members	members	Months 555 720
Hispanic	791	1.4	6,326	11.4	8.0	17.1	136.6	555,739
Not Hispanic	24,618	1.8	179,169	12.8	7.3	21.1	153.4	14,014,844
Total	25,409	1.7	185,495	12.7	7.3	20.9	152.8	14,570,583

HEDIS (HEDIS2005 rules) - Inpati June 2005 run Medical		eral Hospital Acute (eligible) Discharge/1,000	Care	Days/1,000 member	Avg Length of	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	Stay	members	members	Months
<1	7,530	9.6	25,598	32.5	3.4	114.8	390.3	787,014
1 to 9	8,751	2.1	25,512	6.0	2.9	24.7	72.0	4,254,382
10 to 19	4,551	1.5	17,397	5.6	3.8	17.5	66.9	3,118,935
20 to 44	22,528	7.7	96,523	32.9	4.3	92.0	394.2	2,938,278
45 to 64	30,028	18.8	148,019	92.8	4.9	226.0	1114.0	1,594,500
65 to 74	5,042	6.6	22,465	29.2	4.5	78.7	350.5	769,055
75 to 84	5,710	8.0	27,021	37.7	4.7	95.6	452.3	716,835
85+	3,851	9.8	17,595	44.9	4.6	118.0	539.2	391,584
Total	87,991	6.0	380,130	26.1	4.3	72.5	313.1	14,570,583
HEDIS (HEDIS2005 rules) - Inpati		•	Care					
June 2005 run	2004 data (all	eligible)						
Medical					A ***			
				Days/1,000	Avg Length			
		Discharge/1,000		member	of	Discharge/1000	Days/1000	Total
Race	Discharges	member months	Days	months	Stay	members	members	Months
AM-Indian	1,541	6.2	6,311	25.2	4.1	73.9	302.8	250,093
White	41,511	6.5	170,719	26.7	4.1	78.0	320.7	6,388,346
Black or African American More Than One Race Code	33,595	5.5	153,456	25.1	4.6	66.0	301.7	6,104,604
Indicated	109	13.1	478	57.5	4.4	157.5	690.5	8,307
A 11 O d	11 225	6.2	49,166	27.0	4.4	74.1	224.2	1 010 222
All Others	11,235	0.2	49,100	27.0	4.4	/4.1	324.3	1,819,233

HEDIS (HEDIS2005 rules) - Inpatie	ent Utilization - Gen	eral Hospital Acute (Care					
June 2005 run		eligible)	, a. c					
Medical								
				D/1 000	Avg			
		Discharge/1,000		Days/1,000 member	Length of	Discharge/1000	Days/1000	Total
Ethnicity	Discharges	member months	Days	months	Stay	members	members	Months
Hispanic	2,576	4.6	9,639	17.3	3.7	55.6	208.1	555,739
Not Hispanic	85,415	6.1	370,491	26.4	4.3	73.1	317.2	14,014,844
Total	87,991	6.0	380,130	26.1	4.3	72.5	313.1	14,570,583
HEDIS (HEDIS2005 rules) - Inpatie		•	Care					
June 2005 run	2004 data (all	eligible)						
Total Innationt Acute Care								
Total Inpatient Acute Care					Avg			
Total Inpatient Acute Care				Days/1,000	Avg Length			
Total Inpatient Acute Care		Discharge/1,000		Days/1,000 member	Length of	Discharge/1000	Days/1000	Total
Total Inpatient Acute Care Age	Discharges	Discharge/1,000 member months	Days	•	Length	Discharge/1000 members	Days/1000 members	Total Months
	Discharges 8,609		Days 40,547	member	Length of		•	
Age		member months	-	member months	Length of Stay	members	members	Months
Age <1	8,609	member months 10.9	40,547	member months 51.5	Length of Stay 4.7	members 131.3	members 618.2	Months 787,014
Age <1 1 to 9	8,609 10,218	member months 10.9 2.4	40,547 33,977	member months 51.5 8.0	Length of Stay 4.7 3.3	members 131.3 28.8	members 618.2 95.8	Months 787,014 4,254,382
Age <1 1 to 9 10 to 19	8,609 10,218 19,926	member months 10.9 2.4 6.4	40,547 33,977 64,112	member months 51.5 8.0 20.6	Length of Stay 4.7 3.3 3.2	members 131.3 28.8 76.7	members 618.2 95.8 246.7	Months 787,014 4,254,382 3,118,935
Age <1 1 to 9 10 to 19 20 to 44	8,609 10,218 19,926 82,451	member months 10.9 2.4 6.4 28.1	40,547 33,977 64,112 283,030	member months 51.5 8.0 20.6 96.3	Length of Stay 4.7 3.3 3.2 3.4	members 131.3 28.8 76.7 336.7	members 618.2 95.8 246.7 1155.9	Months 787,014 4,254,382 3,118,935 2,938,278
Age <1 1 to 9 10 to 19 20 to 44 45 to 64	8,609 10,218 19,926 82,451 39,444	member months 10.9 2.4 6.4 28.1 24.7	40,547 33,977 64,112 283,030 228,214	member months 51.5 8.0 20.6 96.3 143.1	Length of Stay 4.7 3.3 3.2 3.4 5.8	members 131.3 28.8 76.7 336.7 296.9	members 618.2 95.8 246.7 1155.9 1717.5	Months 787,014 4,254,382 3,118,935 2,938,278 1,594,500
Age <1 1 to 9 10 to 19 20 to 44 45 to 64 65 to 74	8,609 10,218 19,926 82,451 39,444 5,817	member months 10.9 2.4 6.4 28.1 24.7 7.6	40,547 33,977 64,112 283,030 228,214 27,573	member months 51.5 8.0 20.6 96.3 143.1 35.9	Length of Stay 4.7 3.3 3.2 3.4 5.8 4.7	members 131.3 28.8 76.7 336.7 296.9 90.8	members 618.2 95.8 246.7 1155.9 1717.5 430.2	Months 787,014 4,254,382 3,118,935 2,938,278 1,594,500 769,055

HEDIS (HEDIS2005 rules) - Inpat June 2005 run		eral Hospital Acute (<mark>eligible</mark>)	Care					
Total Inpatient Acute Care Race	Discharges	Discharge/1,000 member months	Days	Days/1,000 member months	Avg Length of Stay	Discharge/1000 members	Days/1000 members	Total Months
AM-Indian	3,121	12.5	12,061	48.2	3.9	149.8	578.7	250,093
White	82,164	12.9	328,474	51.4	4.0	154.3	617.0	6,388,346
Black or African American More Than One Race Code	63,108	10.3	279,251	45.7	4.4	124.1	548.9	6,104,604
Indicated	179	21.5	977	117.6	5.5	258.6	1411.3	8,307
All Others	28,524	15.7	107,786	59.2	3.8	188.1	711.0	1,819,233
Total	177,096	12.2	728,549	50.0	4.1	145.9	600.0	14,570,583
HEDIS (HEDIS2005 rules) - Inpat June 2005 run Total Inpatient Acute Care		eral Hospital Acute (eligible)	Care					
		D' 1 /1 000		Days/1,000	Avg Length	D: 1 /1000	D /1000	T . 1
Ethnicity	Discharges	Discharge/1,000 member months	Days	member months	of Stay	Discharge/1000 members	Days/1000 members	Total Months
Hispanic	12,432	22.4	37,386	67.3	3.0	268.4	807.3	555,739
Not Hispanic	164,664	11.7	691,163	49.3	4.2	141.0	591.8	14,014,844
Total	,		ŕ	50.0	4.2	145.9	600.0	
10181	177,096	12.2	728,549	30.0	4.1	143.9	0.00	14,570,583

HEDIS (es) - Inpatient Utiliza		•				
	June 20	05 run 2004 da	ata (spe	ecial needs elig	jibles only)			
Total Inp	oatient Acute Ca	are						
					Avg			
				Days/1,000	Length			
		Discharge/1,000		member	of	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	Stay	members	members	Months
<1	2,443	24.8	18,042	183.1	7.4	297.6	2197.6	98,519
1 to 9	3,925	6.7	16,852	28.8	4.3	80.5	345.7	584,985
10 to								
19	2,865	5.3	13,852	25.4	4.8	63.0	304.7	545,616
Total	9,233	7.5	48,746	39.7	5.3	90.1	475.9	1,229,120
HEDIS (es) - Inpatient Utiliza						
	August 2	2004 run 2003	data (s	pecial needs e	ligibles on	ly)		
Medical								
					Avg			
				Days/1,000	Length			
		Discharge/1,000		member	of	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	Stay	members	members	Months
<1	1,972	20.0	9,148	92.9	4.6	240.2	1114.3	98,519
1 to 9	3,279	5.6	12,069	20.6	3.7	67.3	247.6	584,985
10 to								
19	1,722	3.2	8,046	14.7	4.7	37.9	177.0	545,616
Total	6,973	5.7	29,263	23.8	4.2	68.1	285.7	1,229,120
	•		•					•

HEDIS (es) - Inpatient Utiliza 2004 run 2003		neral Hospital A special needs e				
Surgery								
					Avg			
		D: 1 /1.000		Days/1,000	_	D: 1 /1000	D // 000	m . 1
	5	Discharge/1,000	_	member	of	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	Stay	members	members	Months
<1	471	4.8	8,894	90.3	18.9	57.4	1083.3	98,519
1 to 9	645	1.1	4,782	8.2	7.4	13.2	98.1	584,985
10 to								
19	575	1.1	4,133	7.6	7.2	12.6	90.9	545,616
Total	1,691	1.4	17,809	14.5	10.5	16.5	173.9	1,229,120
HEDIS (es) - Inpatient Utiliza						
	August 2	2004 run 2003	data (special needs e	eligibles or	nly)		
Maternit	y							
					Avg			
				Days/1,000	Length			
		Discharge/1,000		member	of	Discharge/1000	Days/1000	Total
Age	Discharges	member months	Days	months	Stay	members	members	Months
<1								
1 to 9								
10 to								
19	568	1.0	1,673	3.1	2.9	12.5	36.8	545,616
Total	568	1.0	1,673	3.1	2.9	12.5	36.8	545,616
2000	200	1.0	1,575	5.1	,	12.8	20.0	2 .2,010

HEDIS2005 rules - 2004 data - AMBULATORY CARE

ALL ELIGIBLES

Outpatient Visits

	Member		Visits/1000	Visits/1000 Member
Age	Months	Visits	Members	Months
<1	787,014	636,639	9,707.2	808.9
1 to 9	4,254,382	1,188,091	3,351.2	279.3
10 to 19	3,118,935	663,762	2,553.8	212.8
20 to 44	2,938,278	1,160,386	4,739.0	394.9
45 to 64	1,594,500	895,315	6,738.0	561.5
65 to 74	769,055	391,350	6,106.5	508.9
75 to 84	716,835	375,553	6,286.9	523.9
85+	391,584	208,207	6,380.5	531.7
Total	14,570,583	5,519,303	4,545.6	378.8

Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	91,599	4,395.1	366.3
White	6,388,346	2,856,162	5,365.1	447.1
Black or African American	6,104,604	1,868,624	3,673.2	306.1
More Than One Race Code				
Indicated	8,307	3,813	5,508.1	459.0
All Others	1,819,233	699,105	4,611.4	384.3
Total	14,570,583	5,519,303	4,545.6	378.8
Ethnicity				
Hispanic	555,739	206,929	4,468.2	372.3
Not Hispanic	14,014,844	5,312,374	4,548.6	379.1
Total	14,570,583	5,519,303	4,545.6	378.8

Emergency Room Visits				
Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	66,556	1,014.8	84.6
1 to 9	4,254,382	187,018	527.5	44.0
10 to 19	3,118,935	133,734	514.5	42.9
20 to 44	2,938,278	302,505	1,235.4	103.0
45 to 64	1,594,500	116,417	876.1	73.0
65 to 74	769,055	28,678	447.5	37.3
75 to 84	716,835	25,606	428.7	35.7
85+	391,584	14,749	452.0	37.7
Total	14,570,583	875,263	720.8	60.1
Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
AM-Indian	250,093	14,981	718.8	59.9
White	6,388,346	409,653	769.5	64.1

6,104,604

1,819,233

555,739

14,014,844

14,570,583

14,570,583

8,307

357,527

585

92,517

875,263

30,812

844,451

875,263

702.8

845.1

610.3

720.8

665.3

723.0

720.8

58.6

70.4

50.9

60.1

55.4

60.3

60.1

Black or African American

More Than One Race Code

Indicated

All Others

Ethnicity Hispanic

Not Hispanic

Total

Total

Ambulatory Surgery				
Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	3,271	49.9	4.2
1 to 9	4,254,382	15,379	43.4	3.6
10 to 19	3,118,935	7,280	28.0	2.3
20 to 44	2,938,278	33,554	137.0	11.4
45 to 64	1,594,500	36,003	271.0	22.6
65 to 74	769,055	14,688	229.2	19.1
75 to 84	716,835	10,933	183.0	15.3
85+	391,584	3,363	103.1	8.6
Total	14,570,583	124,471	102.5	8.5
				Visits/1000
	Member		Visits/1000	Visits/1000 Member
Race	Member Months	Visits	Visits/1000 Members	
Race AM-Indian		Visits 2,115		Member
==	Months		Members	Member Months
AM-Indian White Black or African American	Months 250,093	2,115	Members 101.5	Member Months 8.5
AM-Indian White Black or African American More Than One Race Code	Months 250,093 6,388,346 6,104,604	2,115 67,996 41,278	Members 101.5 127.7 81.1	Member Months 8.5 10.6 6.8
AM-Indian White Black or African American More Than One Race Code Indicated	Months 250,093 6,388,346 6,104,604 8,307	2,115 67,996 41,278	Members 101.5 127.7 81.1 141.6	Member Months 8.5 10.6 6.8
AM-Indian White Black or African American More Than One Race Code Indicated All Others	Months 250,093 6,388,346 6,104,604 8,307 1,819,233	2,115 67,996 41,278 98 12,984	Members 101.5 127.7 81.1 141.6 85.6	Member Months 8.5 10.6 6.8 11.8 7.1
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total	Months 250,093 6,388,346 6,104,604 8,307	2,115 67,996 41,278	Members 101.5 127.7 81.1 141.6	Member Months 8.5 10.6 6.8
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total Ethnicity	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	2,115 67,996 41,278 98 12,984 124,471	Members 101.5 127.7 81.1 141.6 85.6 102.5	Member Months 8.5 10.6 6.8 11.8 7.1 8.5
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total Ethnicity Hispanic	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	2,115 67,996 41,278 98 12,984 124,471 2,038	Members 101.5 127.7 81.1 141.6 85.6 102.5	Member Months 8.5 10.6 6.8 11.8 7.1 8.5
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total Ethnicity	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	2,115 67,996 41,278 98 12,984 124,471	Members 101.5 127.7 81.1 141.6 85.6 102.5	Member Months 8.5 10.6 6.8 11.8 7.1 8.5

Observation Room Visits				
Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	787,014	560	8.5	0.7
1 to 9	4,254,382	1,097	3.1	0.3
10 to 19	3,118,935	5,016	19.3	1.6
20 to 44	2,938,278	14,251	58.2	4.9
45 to 64	1,594,500	750	5.6	0.5
65 to 74	769,055	189	2.9	0.2
75 to 84	716,835	196	3.3	0.3
85+	391,584	90	2.8	0.2
Total	14,570,583	22,149	18.2	1.5
	Member		Visits/1000	Visits/1000 Member
Race	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
Race AM-Indian		Visits 374		Member
	Months		Members	Member Months
AM-Indian	Months 250,093	374	Members 17.9	Member Months
AM-Indian White	Months 250,093 6,388,346	374 12,379	Members 17.9 23.3	Member Months 1.5 1.9 1.3
AM-Indian White Black or African American	Months 250,093 6,388,346 6,104,604 8,307	374 12,379	Members 17.9 23.3	Member Months 1.5 1.9
AM-Indian White Black or African American More Than One Race Code	Months 250,093 6,388,346 6,104,604	374 12,379 7,945	Members 17.9 23.3 15.6	Member Months 1.5 1.9 1.3
AM-Indian White Black or African American More Than One Race Code Indicated	Months 250,093 6,388,346 6,104,604 8,307	374 12,379 7,945	Members 17.9 23.3 15.6 37.6	Member Months 1.5 1.9 1.3
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total Ethnicity	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	374 12,379 7,945 26 1,425 22,149	Members 17.9 23.3 15.6 37.6 9.4 18.2	Member Months 1.5 1.9 1.3 3.1 0.8 1.5
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	374 12,379 7,945 26 1,425 22,149	Members 17.9 23.3 15.6 37.6 9.4	Member Months 1.5 1.9 1.3 3.1 0.8
AM-Indian White Black or African American More Than One Race Code Indicated All Others Total Ethnicity	Months 250,093 6,388,346 6,104,604 8,307 1,819,233 14,570,583	374 12,379 7,945 26 1,425 22,149	Members 17.9 23.3 15.6 37.6 9.4 18.2	Member Months 1.5 1.9 1.3 3.1 0.8 1.5

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE						
CHILDHOO	CHILDHOOD IMMUNIZATION RATE #1 - April 2005 run					
2004 data	(special needs children only)					
SYSTEM						
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	4,083	6,254	65.29			
Access I	770	1,096	70.26			
Access II	1,681	2,557	65.74			
Fee for						
Service	1,626	2,590	62.78			
HMO	6	11	54.55			

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #1 April 2005 run

2004 data (special needs children only)

NUMERATOR DENOMINATOR PERCENTAGE
4,083 6,254 65.29

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE ADOLESCENT IMMUNIZATION RATE #1 - April 2005 run					
2004 data	(Special needs of	children only)			
SYSTEM OF CARE	NILIMEDATOD	DENOMINATOR	DEDCENTACE		
Total	817	5,081	16.08		
Access I	167	840	19.88		
Access II	296	1,780	16.63		
Fee for					
Service	353	2,448	14.42		
HMO	1	13	7.69		

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #1

April 2005 run

2004 data (Special needs children only)

NUMERATOR DENOMINATOR PERCENTAGE

817 5,081 16.08

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE						
CHILDHOOD IMMUNIZATION RATE #2 - April 2005 run						
2004 data	(special needs children only)					
SYSTEM						
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	3,968	6,254	63.45			
Access I	749	1,096	68.34			
Access II	1,641	2,557	64.18			
Fee for						
Service	1,572	2,590	60.69			
HMO	6	11	54.55			

HEDIS (HEDIS2005 rules) MEDICAID CHILDHOOD IMMUNIZATION RATE #2 - April 2005 run 2004 data (special needs children only)
NUMERATOR DENOMINATOR PERCENTAGE

3,968 6,254 63.45

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES
CHILDHOOD IMMUNIZATION - April 2005 run
2004 data (special needs children only)
DTP RATE IPV RATE MMR RATE HIB RATE HEP RATE VZV RATE
72.4 88.1 82.0 85.6 81.7 79.1

HEDIS (HEDIS2005 rules) MEDICAID - BY SYSTEM OF CARE ADOLESCENT IMMUNIZATION RATE #2 - April 2005 run						
2004 data SYSTEM	(Special needs of	children only)				
OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE			
Total	80	5,081	1.57			
Access I	15	840	1.79			
Access II Fee for	32	1,780	1.80			
Service	33	2,448	1.35			
HMO	0	13	0.00			

HEDIS (HEDIS2005 rules) MEDICAID ADOLESCENT IMMUNIZATION RATE #2

April 2005 run

2004 data (Special needs children only)

NUMERATOR DENOMINATOR PERCENTAGE

5,081 1.57

HEDIS (HEDIS2005 rules) MEDICAID - INDIVIDUAL MEASURES

ADOLESCENT IMMUNIZATION - April 2005 run
2004 data (Special needs children only)
MMR RATE HEP RATE VZV RATE

43.7 31.1 5.9

HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP						
12-24 months old	June 2005 run	2004 data (Sp				
SYSTEM OF CARE		NUMERATOR	DENOMINATOR	PERCENTAGE		
Total		7,185	7,375	97.42		
Access I		1,077	1,092	98.63		
Access II		3,125	3,191	97.93		
Fee for Service		2,966	3,073	96.52		
HMO		17	19	89.47		

HEDIS (HEDIS2005 rules) - BY RACE			
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	7,185	7,375	97.42
American-Indian	137	138	99.28
White	2,738	2,784	98.35
Black or African American	2,920	2,994	97.53
More than one race code indicated	6	6	100.00
All others	1,384	1,453	95.25

HEDIS (HEDIS2005 rules) - BY ETHNI			
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	7,185	7,375	97.42
Hispanic	502	512	98.05
Not Hispanic	6,683	6,863	97.38
HEDIS (HEDIS2005 rules) - BY SYSTEM OF CARE - CHILD ACCESS TO PCP			

25 months - 6 years old	June 2005 run	2004 da	nta (Special Needs)	
SYSTEM OF CARE	NUM	MERATOR	DENOMINATOR	PERCENTAGE
Total		23,165	25,304	91.55
Access I		3,935	4,217	93.31
Access II		10,523	11,418	92.16
Fee for Service		8,686	9,636	90.14
HMO		21	33	63.64
HEDIS (HEDIS2005 rules) -				
RACE	NUN	MERATOR	DENOMINATOR	PERCENTAGE
Total		23,165	25,304	91.55
American-Indian		356	386	92.23
White		7,926	8,405	94.30
Black or African American		8,397	9,353	89.78
More than one race code ind	icated	22	23	95.65
All others		6,464	7,137	90.57
HEDIS (HEDIS2005 rules) -	BY ETHNICITY- (CHILD ACCE	ESS TO PCP	
ETHNICITY	NUM	MERATOR	DENOMINATOR	PERCENTAGE
Total		23,165	25,304	91.55
Hispanic		1,133	1,229	92.19
Not Hispanic		22,032	24,075	91.51

HEDIS (HEDIS2005 rules) - BY SYSTE	M OF CARE - CHI	LD ACCESS TO PC	P	
7-11 years old June 2005 run	2004 data (Special Needs)			
SYSTEM OF CARE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	16,175	18,387	87.97	
Access I	2,231	2,540	87.83	
Access II	4,813	5,379	89.48	
Fee for Service	9,113	10,444	87.26	
HMO	18	24	75.00	
TIMO	10	24	75.00	
HEDIS (HEDIS2005 rules) BY BACE	CHILD VCCESS	TO DCD		
HEDIS (HEDIS2005 rules) - BY RACE			DEDOENTAGE	
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	16,175	18,387	87.97	
American-Indian	264	293	90.10	
White	5,229	5,675	92.14	
Black or African American	5,354	6,328	84.61	
More than one race code indicated	10	10	100.00	
All others	5,318	6,081	87.45	
	-,	-,		
HEDIS (HEDIS2005 rules) - BY ETHNI	CITY- CHILD ACCE	ESS TO PCP		
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE	
Total	16,175	18,387	87.97	
		275		
Hispanic	254		92.36	
Not Hispanic	15,921	18,112	87.90	

HEDIS (HEDIS2005 rules) - BY SYSTE	M OF CARE - Ado	lescent ACCESS TO	PCP
12-19 years old June 2005 run	2004 data (Spe	cial Needs)	
SYSTEM OF CARE	NUMERATOR	•	PERCENTAGE
Total	25,305	30,212	83.76
Access I	3,507	4,170	84.10
Access II	6,691	7,982	83.83
Fee for Service		18,006	
	15,070	,	83.69
HMO	37	54	68.52
HEDIS (HEDIS2005 rules) - BY RACE -	Adolescent ACCE		
RACE	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,305	30,212	83.76
American-Indian	423	508	83.27
White	9,323	10,400	89.64
Black or African American	11,105	13,882	80.00
More than one race code indicated	17	19	89.47
All others	4,437	5,403	82.12
All Others	7,707	3,403	02.12
HEDIS (HEDIS2005 rules) - BY ETHNIC	NTV Adalassant A	ACCESS TO DCD	
,			DEDOENTAGE
ETHNICITY	NUMERATOR	DENOMINATOR	PERCENTAGE
Total	25,305	30,212	83.76
Hispanic	275	326	84.36
Not Hispanic	25,030	29,886	83.75

HEDIS2005rules - 2004 data

AMBULATORY CARE - SPECIAL NEEDS CHILDREN

Outpatient Visits

				Visits/1000
			Visits/1000	Member
Age	Member Months	Visits	Members	Months
<1	98,519	92,528	11,270.3	939.2
1 to 9	584,985	230,339	4,725.0	393.8
10 to 19	545,616	141,599	3,114.3	259.5
Total	1,229,120	464,466	4,534.6	377.9

Emergency Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	10,828	1,318.9	109.9
1 to 9	584,985	32,166	659.8	55.0
10 to 19	545,616	24,803	545.5	45.5
Total	1,229,120	67,797	661.9	55.2

Ambulatory Surgery

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	722	87.9	7.3
1 to 9	584,985	4,030	82.7	6.9
10 to 19	545,616	1,674	36.8	3.1
Total	1,229,120	6,426	62.7	5.2

Observation Room Visits

Age	Member Months	Visits	Visits/1000 Members	Visits/1000 Member Months
<1	98,519	123	15.0	1.2
1 to 9	584,985	376	7.7	0.6
10 to 19	545,616	486	10.7	0.9
Total	1,229,120	985	9.6	0.8